



GO p.l.c., GO, Tarxien Road, Zejtun ZTN 3000,
Malta t 8007 2121
e customercare@go.com.mt www.go.com.mt
Company Registration No.: C22334
EXO 413 VAT Registration No.: MT1282-6209

GO INTERACTIVE TV - Business

Schedule Charges as of 1st November 2024
Rates are exclusive of 18% VAT

One-Time Installation Charges

Standard Installation of Main GO Interactive Outlet	€50.85
Standard Installation of Additional GO Interactive Outlet	€25.42
Home Plugs - Devolo 650+ (optional)	€66.95
Self-Installation Kit	€16.95

Lease of Equipment *

Lease per GO Interactive TV HD Box	€59.32
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Deposit required on Equipment

Lease of GO standard ADSL modem	€55.08
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*Equipment remains the property of GO p.l.c

Monthly Service Charges

Main TV Outlet

Silver Interactive	€20.00
Gold Interactive	€25.00
<u>Each additional TV Outlet (up to 9 additional outlets)</u>	
Per TV outlet	€8.50

Monthly charges for Optional Premium Services

Charges are applicable per TV outlet and are additional to the subscription charge to either Silver or Gold Interactive TV.

HD	€5.00
GO Stars	€10.00
GO Sports (24 month commitment)	€12.00
GO Sports (No commitment)	€35.00

Other Charges

Service Calls	€25.42
Relocation of Interactive TV on same premises	€25.42
Collection or Recovery Fees	€21.19
Reconnection Fee	€12.71
Temporary change in access number	€20.23
Change of Registered Residential Subscriber	€11.74
Transfer of tv service to summer residence	€42.37

Lost/stolen/damaged or unreturned GO Interactive TV HD Box	€127.12
Lost/stolen/damaged or unreturned GO Interactive TV Remote Control	€12.71
Lost/stolen/damaged or unreturned Always On Modem Speedtouch 546/706/585	€42.37
Lost/stolen/damaged or unreturned Alcatel I-010G-U ONT Device	€84.75
Lost/stolen/damaged or unreturned Technicolor TG799 modem	€76.27
Late Payment Fee (30 days past due)	€1.97



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Late Payment Fee (Over 60 days past due)

Maximum allowed by law
(8% per annum)

Rejected Payment charge

€4.24

Other penalty charges

as applicable

Legal and administrative fees

as applicable