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Company Registration No.: C22334
EXO 413 VAT Registration No.: MT1282-6209

SMART BUILDING SERVICES
ELEVATOR AND SECURITY DEVICES MOBILE TARIFF
TERMS AND CONDITIONS

These terms and conditions were last updated on 1st November 2024.

A. Your Agreement

1. These terms and conditions form an integral part of Your Agreement for the provision of the Service with Us, together with the following terms (together with any other documents referred therein), where applicable:
    a. The Application Form
    b. The Special Offer Terms and Conditions
    c. The Bundled Plan Terms and Conditions
    d. The Tariff Plan Terms and Conditions and/or Schedule of Charges
    e. The End User License Agreement (EULA)
    f. The Product Terms and Conditions
    g. The General Terms and Conditions
2. If any of these documents conflict with one another, the terms will apply in the order of precedence set out above.
3. The Tariff applicable to Your Agreement is specified in the Application Form. We reserve the right to stop, suspend, amend or otherwise alter this Tariff, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws.
4. Due to the nature of this tariff and the intended purpose outlined in clause B.1. below, Section F. (Pay as You GO) and Section G. (International Activity and Roaming) of the Mobile Product Terms and Conditions shall not apply.

B. The Tariff

1. The Smart Building Services - Elevator and Security Devices Mobile Tariff (the 'Tariff') is a mobile tariff paid-annually in advance, provided by Us and **specifically intended for fixed-location usage in elevators and security devices (e.g. lifts, alarms, CCTV)**. You subscribe to this Tariff by signing an Agreement with Us.
2. This Tariff is regulated by its terms and conditions. By subscribing to this Tariff You are agreeing to all of the terms and conditions found in the Agreement. If You do not agree to any of these terms including the intended use, You should not subscribe to this Tariff.
3. This Tariff became effective as from 2nd May 2017.
4. The Tariff consists of the following:

	Annual Fee	Charge	Applicability
a.	Standard	€144.00	Annually

	Monthly Bundle	Bundles Size	Applicability
b.	Voice	50 min to all local numbers	Monthly
c.	SMS	50 sms to all local mobile networks	
d.	Data	50MB	

	Charges Outside the Bundle	Charge	Charging Unit
e.	Calls to all local numbers	€0.25/minute	Per minute
f.	SMS to all local mobile numbers	€0.05/msg	-
g.	Data	€0.10/MB	-

C. Explanation of Charges

1. Unless otherwise stated:
    a. All charges quoted in this Tariff Plan are inclusive of VAT and exclusive of Excise Tax
2. Annual Fee:
    a. The annual fee is paid in advance.
3. Monthly Bundles:
    a. For the first month, all bundles will be allocated on a pro-rata basis.
    b. At the start of the month, all monthly bundles are reset and any remaining balance in the previous month's bundles is lost.
    c. You may query the remaining balance in Your calls and data bundles as applicable, by sending a blank SMS to 16415 free of charge. You will receive the information through an SMS.
    d. The calls stated in clauses B.4.b are consumed/charged on a per minute basis.
    e. The maximum duration of any call is sixty (60) minutes. Calls will be automatically disconnected when this limit is reached.
    f. If You keep on using Your mobile data beyond the bundle specified in clause B.4.d, any usage will be charged on a pay per use basis as per Clause B.4.g. Your usage as stated in clause B.4.g will continue until you reach €50 worth of data usage.
    g. Any activity made towards premium-rated or other special numbers will not be deducted from the bundles specified in clause B.4. These will be charged separately and will be included in Your bill.

4. Other Charges:
    a. This Tariff is by default an e-billing tariff. This means that You will receive Your bill through electronic means by using Our e-billing functionality available through Our Website. You agree to register for this functionality and to supply Us with a valid e-mail address where We may notify You when Your bill is available as well as send You other relevant information. It is the customer's responsibility to inform GO of any change in his email address. If customer opts for a printed bill sent by post to his billing address he will be charged an additional two euro (€2) per month.

D. Minimum Term

1. This Tariff has a minimum term of one (1) year.

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2. **If You terminate the Agreement during the minimum term, or if the Agreement is terminated by Us for any reason attributable to You (including non or late payment of amounts due), You will be liable to pay the access fee for the outstanding period of the term and any credit you might have with us will be lost.**

3. A charge of €2.33 will be incurred if customers do not pay their bill. This charge will show on the first bill which shows arrears. If 10 days after the payment due date of the first bill which shows arrears, payment of arrears is not settled in full, interest at 8% per annum will commence and continue until payment is settled. A rejected payment charge of €5.00 applies in case of rejected payments such as is the case with dishonoured cheques.

Other Related Terms and Conditions

The above Terms and Conditions must be read together with the following:

- General T&Cs
- Mobile Products T&Cs
- Traffic Management Policy
- If benefitting from Special Offers any relevant special offer terms and conditions applicable.