



SCHEDULE OF CHARGES - BUSINESS FIXED VOICE

Rates are inclusive of 18% VAT

ONE-TIME INSTALLATION CHARGES

Business Talk (Postpaid)	€99.99
Special Offer:	€41.23
Standard installation/transfer charge is €99.99 per line. Customer can opt for the special offer on the installation/transfer charges of a fixed line service whereby the installation/transfer charge is discounted to €41.23 per line. The offer is applicable on the condition that the service is retained for a mandatory period of twenty four (24) consecutive months starting from the date of the installation/transfer of the fixed line. Should you opt to terminate or migrate to the Easyline service or to another Operator, one or all of the services, before the lapse of the above-mentioned twenty four (24) month period, you shall pay the sum of €68.71 per fixed line service that is terminated or migrated. Quoted rate excludes VAT.	
Business Talk 500 (Postpaid)	€99.99
Easyline Business	€99.99

Details about ISDN, Temporary lines and subsidized lines are available in their respective Schedule of Charges.

ADDITIONAL ONE-TIME CHARGES

Change of Access Number	€13.74
Disconnection Charges:	
Charge for each separate continuous period of disconnection	€8.25
Fault Rectification (Additional Extensions)	
Service Charge including first half hour	€30.00
Extension Installation	€15.00
Reconnection Charges:	
Reconnection charge after disconnection of service for failure to abide by prescribed regulations other than disconnection for non-payment	€13.74
Reconnection charge after disconnection of service for non-payment	
Upon migration, an Easyline subscriber may enter into a payment program in order to settle all pending dues. A second failure by the Subscriber to pay another installment after the line has been restricted will entail a disconnection of the Easyline service.	€27.49
Reconnection charge after disconnection.	
Hunting System Modification - Header number unmodified	€27.49
Hunting System Provisioning/Modification - Including Header number	€54.96
Setting up of a new hunting group or modification of an existing one involving the Header number	
Additional Charge for Night Porting	€4.12
Easyline Business connection penalty charge	€99.99
Relocation of fixed line from one location to another (Location Portability)	€99.99
Itemised bill	Free

LATE PAYMENT CHARGES

First payment due to late payment	€ 2.33
Second penalty due to late payment	8%
A charge of €2.33 will be incurred if customers do not pay their bill. This charge will show on the first bill which shows arrears. If 10 days after the payment due date of the first bill which shows arrears, payment of arrears is not settled in full, interest at 8% per annum will commence and continue until payment is settled.	
Rejected Payment Charge	€5.00

Details about Star Services are available in their respective Schedule of Charges.

EASYLINE BUSINESS (PREPAID) - NO MONTHLY RENT

Calls to Local Fixed Networks	Calls to Local Mobile Networks	Calls to 1182
Every minute or part thereof	Every minute or part thereof (including calls to 1187 and 1189)	Per Call
€0.10	€0.50	€0.55

INTERNATIONAL CALL CHARGES

Full details about international charges can be obtained from our Business Voice section on GO's Website at www.go.com.mt. A printed copy may also be obtained from one of GO's Retail Outlets.