Warranty Terms and Conditions

Termini u Kundizzjonijiet

Grazzi talli għażilt prodott minghand GO.

Għal raġuni ta' din il-garanzija, GO tfisser u tirreferi għal-GO p.l.c.. bin-numru ta' registrazzjoni C22334, ta' GO p.l.c., GO, Tarxien Road, Żejtun, ŻTN 3000, Malta

Sakemm il-Kuntratt tieghek ma' jgħidx xort'ohra, GO toffri garanzija mid-data tax-xiri għal:
1. erbgħa u għoxrin (24) xahar fuq l-apparat u tnax (12)-il xahar fuq l-aċċessorji (kemm dawk li huma inklużi ma l- apparat jew dawk li jinxtraw apparti) hlief għal dawk imniżżlin fis-sezzjonijiet 2 u 3 hawn taht;
2. sitt (6) xhur fuq batteriji, chargers, desk stands, headsets, cables u covers; u
3. disgħin (90) ġurnata fuq media li fuqha hemm installat xi tip ta' software, eż. CD-rom, memory card.

Skond il-kundizzjonijiet ta' din il-garanzija, GO tintrabat li ssewwi jew tibdel bla hlas il-prodott innifsu jew il-partijiet tiegħu li jinstabu difettużi kawża ta' disinn difettuż, difetti ta' manifattura jew workmanship, liema difetti kienu jeżistu meta' l-prodott gie kkunsinjat lilek minn GO u/jew li dehru fi zmien 12-il xahar minn meta l-prodott gie mixtri. Fil-każijet imsemmija f'sezzjonijiet 1 u 3 hawn fuq, wara li jkunu għaddew l-ewwel 12-xahar minn meta l-prodott ikun gie mixtri, tibdili jew tiswijiet bla hlas isiru biss jekk, inti turi li d-difett kien jezisti meta l-prodott gie kkunsinjat lilek minn GO.

Din il-garanzija, taht l-ebda cirkorstanza, ma tkopri ħsara jew ħidma difettuża tal-prodott li tirriżulta minn użu, użu ħażin, immanigjar ħazin, ħsara li saret apposta, ħsara kkagunata minn nuqqas ta' kura jew traskuraġni, ħsara kkagunata minn likwidi, ħsara kkagunata minn sħana diretta jew intensa, konnessjoni ma' sorsi elettrici mhux adattii, zieda qawwija tal-kurrent elettriku, software viruses, u ħsara li saret kaġun ta' sajjetti, u ta' tbagħbis,,manutenzjoni minn persuni mhux awtorizzati, jew minn software installat wara d-data tax-xiri.

Tingħata biss estensjoni tal-garanzija li tkopri l-perjodu meta l-prodott, jew parti minnu, ikun qiegħed ghat-tiswija ghand GO, suggett illi tali estensjoni tapplika biss sa' meta inti tkun gejt infirmat/a minghand GO li inti tkun tista' tigbor lura l-prodott. Huwa obbligu tieghek li tigbor il-prodott b'mod immedjat u ma' jkun hemm ebda' estensjoni tal-garanzija ghal kwalisijasi perjodu ta' demien minn naha tieghek sabiex taghmel dan.

Fil-każ li jkollok bzonn li tirreferi l-prodott tiegħek matul il-perjodu ta' din il-garanzija, inti għandek ġġib il-prodott f'wieħed mil-ħwienet tal-GO .L-irċevuta tax-xiri tal-prodott u l-ippakkegjar originali, għandhom jiġu ppreżentati flimkien mal-prodott. GO izzomm id-dritt li tirrifjuta li tagħti s-servizzi koperti b'din il-garanzija jekk -irċevuta u/jew l-ippakkegjar originali ma jiġux pprezentati flimkien mal-prodott, u/jew jidher li kien hemm xi tbagħbis fl-informazzjoni mniżżla fuq -irċevuta wara d-data tax-xiri. F'każ ta' prodotti li huma network locked, din il-garanzija ma tibqax valida jekk isir unlocking mhux awtorizzat.

Fil-kaz li l-prodot ikun jehtieg li jigi riferut, inti tirrikonoxxi li GO jista' jkollha tirreferi l-prodott lil terzi persuni li, ghaldaqstant, ikunu jistghu jigu f'kuntatt ma u jsiru jafu kwalsijasi applikazzjonijiet ta' software u/jew data, inkluza data personali, hemmhekk kontenuti. Inti tirrikonoxxi ukoll li GO jista' jkollha bzonn taqsam ma dawn it-terzi persuni evidenza li tikkonferma x-xiri minn naha tieghek tal-prodott, inkluz kwalsijasi informazzjoni, inkluza data personali, hemmhekk kontenuta. Inti tirrikonoxxi u taqbel li GO mghandha l-ebda kontroll fuq l-azzjonijiet ta' dawn it-terzi persuni u inti qieghed tezonera u ghall-dejjem izzomm lil GO minghajr ebda hsara minn kwalunkwe responsabbilita in konnessjoni ma' kwalsijasi uzu jew uzu hazin tal-applikazzjonijiet ta' software, data, u/jew informazzjoni kontenuta fil-prodott minn dawn it-terzi persuni. Huwa fl-interess tieghek illi qabel ma' tirreferi l-prodott, tnehhi kwalsijasi applikazzjonijiet ta' software u/jew data, inkluza data personali, minn fuqu.

F'każ ta' diffikulta, tista' taghmel kuntatt maghna billi tibghatilna messagg fuq WhatsApp 79707970 jew billi zzur xi wieħed mil-ħwienet tal-GO.jew cempel 80072121

L-informazzjoni mogħtija f'din il-formula hija korretta fiż-żmien li ġiet ippubblikata.

GO tipproċessa d-data personali skond ir-Regolament Generali dwar il-Protezzjoni tad-Data u l-Att dwar il-Protezzjoni u l-Privatezza tad-Data. Id-data personali li tagħtina tinżamm b'mod kunfidenzjali u tiġi pproċessata biex jiġu pprovduti u/jew imtejjeb is-servizz li inti tlabt u sabiex inkunu nistgħu nikkomunikaw mieghek in konnesskoni mas-servizz/l tiegħek. Id-Data personali tiegħek ma tingħatax lil terzi persuni sakemm ma titlobniex inti jew huwa permissibli bil-liġi. Għandek id-dritt tli titlob aċċess għad-data personali tiegħek kif ukoll id-dritt li titlob il-korrezzjoni, jew, fejn opportun, it-thassir ta' informazzjoni żbaljata jew li ma' tkunx rilevanti li għandha dwarek GO. Ma'din il-formula għandek tipprovdi data personali korretta u li int obligat/a li tinforma lill-GO minnufih dwar kwalunkwe tibdil fid-data personali tiegħek.

Din il-garanzija hija personali għalik u ma' tistax tigi trasferita mingħajr il-kunsens tal-GO.

Din il-garanzija hija suggett għall-ligijiet ta' Malta u ma' tnaqqas xejn mid-drittijiet tieghek skont il-ligi.

Terms and conditions

Thank you for choosing a product from GO.

For the purpose of this guarantee, GO shall mean GO p.l.c. with company registration number C22334 of GO p.l.c., GO, Tarxien Road, Żejtun, ŻTN 3000, Malta.

Unless stated otherwise in your Agreement, GO offers a guarantee from the date of purchase for:
1. twenty four (24) months for the device and twelve (12) months for accessories (whether included in the device sales packages or sold separately) other than those listed in points 2 and 3 below;
2. six (6) months for the batteries, chargers, desk stands, headsets, cables and covers; and
3. ninety (90) days for the media on which software is provided, e.g. C.D-rom, memory card.

According to the conditions of this guarantee, GO undertakes to repair or exchange free of charge, either the product itself or any part thereof found to be faulty as a result of faulty design, manufacture or workmanship which existed at the time of delivery and manifested itself within 12 months from the date of purchase. In the cases mentioned in points 1 and 3 above, after the first 12 months from date of purchase, any free of charge repairs or replacements will take place, only if you can show that the defect existed when the device was delivered.

This guarantee does not, under any circumstance, cover damage or faulty operation resulting from use, misuse, mishandling, willful damage, carelessness or neglect, damage by liquids, damage resulting from direct or intense heat, connection to unsuitable power supplies, power surges, software virus, lightning and tampering, servicing by unauthorised personnel or any software installed after purchase.

The guarantee is not extended following repairs or replacements except to the extent to cover the period of time that the product, or any part of it, shall be in GO's possession for repairs, subject that such an extension would only apply up to the moment when you are informed by GO that you may collect your product. It is your responsibility to immediately collect your product and there will be no extension of the guarantee for any delay on your part to do so.

In the event that your product requires attention during the guarantee period, you should bring the product to one of the GO retail outlets. All products must be accompanied by the receipt as proof of purchase and original devise packaging. GO reserves the right to refuse to offer the services stipulated in this guarantee if the relevant receipt and/or original devise packaging are not presented together with the product, and/or it appears that the details on the receipt were tampered with after the date of purchase. In the case of network locked products, the unauthorised unlocking of these products will render the guarantee void.

In the event that the product requires attention, you acknowledge that GO may have to refer the product to third parties who may consequently come in contact with and become privy to any, software applications and/or data, including personal data, therein contained. You also acknowledge that GO may be required to share with said third parties evidence of proof of purchase including any information, including personal data, therein contained. You acknowledge and agree that GO has no control over the actions of these third parties and you are hereby fully exonerating and forever holding GO harmless from any liability in connection with any such third party use or misuse of the software applications, data, and/or information. It is in your interest that, prior to referring the device, you remove any software application and/or data, including personal data, from the device.

In case of difficulty, you can get in touch with one of our agents by sending us a message on WhatsApp 79707970 or call on 80072121

The information given herein is deemed to be correct at the time of going to print.

GO processes personal data in line with the General Data Protection Regulation (GDPR) and the Data Protection Act. Personal data provided to GO will be kept in confidence and processed in order to render and/or improve the service/s you have requested and in order to communicate with you in relation to your service/s. Personal Data shall not be transferred to any third party unless requested by you or is permissible by law. You have the right to require access to your personal data as well as the right to request the rectification or, in appropriate circumstances, the erasure of any inaccurate or immaterial personal data processed by GO. Please note that in compiling this form you should provide personal data that is correct and inform GO forthwith of any changes.

This guarantee is personal to you and cannot be transferred without GO's consent.

This guarantee is subject to the laws of Malta and does not diminish any of your rights at law.