

GO, Fra Diegu Street Marsa, MRS 1501, Malta t 8007 2121 f +356 2594 5895 e customercare@go.com.mt w www.go.com.mt Company Registration No.: C22334 EXO 413 VAT Registration No.: MT1282-6209

Government Rebate - Free Internet for 12 Months Scheme **OFFER Terms And Conditions**

These terms and conditions were last updated in April 2024.

Your Agreement

- These terms and conditions are for an offer and should be read in conjunction with the Service's terms and conditions, the General terms and conditions and any other applicable terms and conditions. In the event of any conflict between these terms and conditions, these terms and conditions shall prevail. These terms and conditions form an integral part of Your Agreement for the provision of the Service with Us.
- We reserve the right to stop, suspend, amend or otherwise alter this Offer, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws. Unless otherwise stated, this will not affect the rest of Your Agreement with Us.

В. Definitions

- 'Residential' means that the Premises where the Service is installed are used wholly:
 - a. For residential purposes;
 - h As non-governmental organisational Premises, if We decide in Our sole discretion to allow the said non-governmental organisations to benefit from the Residential Service.

The Offer C.

- The 'Government Rebate Free Internet for 12 Months Scheme' (the 'Offer') is an offer made available on selected Residential Services provided by Us. This Offer is made available to You by signing an Agreement with Us.
- This Offer is regulated by its terms and conditions. By subscribing to this Offer You are agreeing to all of the terms and conditions found in the Agreement. If You do not agree with any of these terms, You should not subscribe to or take-up this Offer.
- The Offer consists of the following:

Government Rebate – Free Internet for 12 Months Scheme			
Charge			Applicability
а	Offer Price	Home Pack Internet Turbo (100/15 Mbps) – €0 Home Pack Internet Giga	Monthly, 12 months from contract start
		(1000/60 Mbps) – €0 Plug N GO 400 GB – €0	date**
b	Standard Price*	Home Pack Internet Turbo (100/15 Mbps) – €25.99 Home Pack Internet Giga (1000/60 Mbps) – €40.99 Plug N GO 400 GB – €25.99	Monthly, thereafter
	Other Offer Information		
С	Offer Compatibility		Available with Home Pack Internet Turbo, Home Pack Internet Giga, and Plug N GO 400GB Internet (all tariffs on a 24 month commitment)

In the event that You subscribe to Home Pack including TV You will benefit from a monthly discount of €25 for a maximum period of twelve (12) months.

D. **Explanation of the Offer**

- Unless otherwise stated, all charges quoted in this document are inclusive of VAT. 2.
 - Monthly Fee:
 - a. The monthly fee stated in Clause C.3.a. applies as follows:
 - The Offer applies for a duration of 12 months from agreement start date.
- The Standard Price of the Internet tariff applies monthly after the Offer period 3 lapses. You will be charged monthly the standard price as listed in C.3 b.
- Other Offer Information:
 - a. The Offer starts from the moment the service/offer is activated.
 - This offer can be availed of together with the 'Giga Internet Intro Offerb. of months FREE' subject to its respective terms & conditions. In such event, the Minimum term for Home Pack Giga Internet would be of 24 consectuive months from contract start date. In the event that You terminate Your Bundled Plan prior to the 24 month minimum term, the Early Termimation fees as listed in the Bundled Plan terms and conditions would apply.
 - Unless otherwise stated, this Offer is not available in conjunction with C. any other offer.
 - This Offer is available until 31st August 2024.
 - Offer monthly prices as stated in clause C.3.a are applicable only if purchased during the offer period listed in clause D.2.a.i Once the offer period elapses, standard monthly prices as stated in clause C.3.b will
- You may be required to pay additional charges if You opt for specific billing. Further details are available in the Schedule of Charges. 5

E. **Other Important Terms**

- This Offer is optional and can be stopped at any time.
- In the event that You terminate Your Service, You acknowledge 2. and agree that You will no longer be eligible for this Offer and it will automatically cease.
- If activated upon Your instructions, it is subject to the terms of 3. clauses E.4., E.5. and/or E.6. below.
- If after the expiry of the Offer You do not wish to remain 4. subscribed to the Service, it is important that You inform Us prior to the expiry of this Offer term.
- 5. If You do not inform Us of Your intention to terminate the Service before the expiry of the Offer term, then the standard price stipulated in Clause C.3.b. will apply. This charge will be added to Your Service's bill.
- Terminating the Service after the expiry of Offer term will not incur any Early Termination Fees. For the avoidance of doubt, this only applies if You subscribed to the options listed in clause 3. In the event, as per clause D.4.b., in conjunction to this Offer, You also applied for the 'Giga Internet Intro Offer- 6 months FREE', the minimum term of Your Bundled Plan is of 24 months from contract start date. Terminating the Bundled Plan prior to the 24-month term would make You applicable to the Early termination fees as listed in the Bundled Plan terms and conditions.

^{*} A monthly discount applies when you authorize Go to pay your bill through Direct Debit.