



## Giga Internet Intro Offer- 6 months FREE Special Terms and Conditions

These terms and conditions were last updated on the 25<sup>th</sup> of March 2024.

### A. Your Agreement

- These terms and conditions are for an offer and should be read in conjunction with the General terms and conditions, the Product terms and conditions, the Bundle terms and conditions, the Tariff terms and conditions, Schedule of Charges, Smart Wi-Fi Terms and conditions, and any other applicable terms and conditions. In the event of any conflict between these terms and conditions, these terms and conditions shall prevail. These terms and conditions form an integral part of Your Agreement for the provision of the Service with Us.
- We reserve the right to stop, suspend, amend or otherwise alter this Offer, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws. Unless otherwise stated, this will not affect the rest of Your Agreement with Us.

### B. Definitions

- 'Residential' means that the Premises where the Service is installed are used wholly:
  - For residential purposes;
  - As non-governmental organisational Premises, if We decide in Our sole discretion to allow the said non-governmental organisations to benefit from the Residential Bundled Plan.

### C. The Offer

- The 'Giga Internet Intro Offer – 6 months FREE (the 'Offer') is an offer made available on selected Residential Bundled Plans provided by Us. This Offer is made available to You by signing an Agreement with Us.
- This Offer is available to new Home Pack Giga with/without TV customers or existing GO customers who have not been subscribed to Home Giga with/without TV at any point in time, since 1<sup>st</sup> January 2023.
- This Offer is regulated by its terms and conditions. By subscribing to this Offer You are agreeing to all of the terms and conditions found in the Agreement. If You do not agree with any of these terms, You should not subscribe to or take-up this Offer.
- The Offer consists of the following:

- If You are a new subscriber, the Offer applies if You install all the Services listed in the Bundled Plan within thirty (30) days from the date when Your Application Form is accepted by Us.
- If You are an existing Home Pack subscriber upgrading to the eligible bundled plan, the Offer starts from the moment You subscribe to the Offer and sign a new 24-month term on the eligible bundled plan as stated in C.4.c.
- Unless otherwise stated, this Offer is not available in conjunction with any other offer.
- The Offer is available until 30<sup>th</sup> April 2024. for a limited time period and may stop without prior notice.

### E. Other Important Terms

- When subscribing to this Offer You agree to remain subscribed to Home Pack Giga with/without TV for the duration of 24 months. Should You decide to downgrade from Giga Internet to any one of the other options as specified in the Bundle terms and conditions, a penalty fee of one-hundred and fifty euro (€150) will apply, and all GO Smart Wi-Fi equipment must be returned in good working condition. Should the Smart Wi-Fi equipment not be returned, You will be charged the monthly fees as specified in the Smart Wi-Fi terms and conditions.**
- Should You choose to terminate the eligible Bundled plan the penalty fees stated in the Bundled Plan terms and conditions will also become applicable. For the sake of clarity, these are in addition to the conditions explained in E1.**
- In the event that You terminate Your Bundled Plan, You acknowledge and agree that You will no longer be eligible for this Offer and it will automatically cease.**
- If after the expiry of the 24 month term You do not wish to continue to remain subscribed to Home Pack with Internet Giga or Home Pack with Giga Internet & TV, You should contact Us.**

Giga Internet Intro Offer: 6 months FREE			
		Charge	Applicability
a	Offer Price 24-month subscription	Home Pack Giga with/without TV with DDM €0  Home Pack Giga with/without TV without DDM €1	Monthly, up to 6 months from contract start date
b	Standard Price 24-month subscription	Home Pack Giga with/without TV with DDM €39.99  Home Pack Giga with/without TV without DDM €40.99	Monthly, thereafter
<b>Other Offer Information</b>			
c	Offer Compatibility (Eligible Bundled Plan)	<b>Available with:</b> - Home Pack Giga Internet & TV on the 24-month subscription option  - Home Pack Internet Giga on the 24-month subscription option	

### D. Explanation of the Offer

- Unless otherwise stated, all charges quoted in this document are inclusive of VAT.
- Monthly Fee:
  - The monthly fee stated in Clause C.4.a. applies as follows:
    - The Offer Price applies for a duration of up to a maximum of six (6) months from Agreement start date.
    - After the Offer period is elapsed, You will be charged the standard price monthly as listed in C.4.b as applicable for Home pack with Internet Giga, or Home Pack with Giga Internet and TV.
- Other Offer Information: