**GO Double DAT top-up plan**
01/06/2026

GO p.l.c., GO, Tarxien Road, Zejtun ZTN 3000, Malta
E: customercare@go.com.mt
W: www.go.com.mt
Company Registration No.: C22334
EXO 413 VAT Registration No.: MT1282-6209

## Contract Summary

This contract summary provides the main elements of this service offer as required by EU law.[1] It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

## Services and equipment

| Allowances | |
|---|---|
| Data | 20GB Locally, in EU Zone 1 countries and in the UK |
| | Extra 20GB Locally, in EU Zone 1 countries and in the UK when part of a Homepack Community or Auto Top-up subscriber |
| Messaging | Unlimited SMS to all local, EU Zone 1 countries and UK numbers |
| Voice | 300 minutes to all local, EU Zone 1 countries and UK numbers |

## Speeds of the internet service and remedies

The mobile data speeds for this plan depends on your device and network coverage. With 5G, you can get up to 1024Mbps download and 100Mbps upload. While we strive for quality service, issues may arise. If you experience problems, please notify us, and we will investigate. If you remain unsatisfied, you may contact the Malta Communications Authority at their offices which can be found at the following address: Valletta Waterfront, Pinto Wharf, Floriana. Valletta.

## Price

| Fees (inc. Vat - exc. Excise Tax) | |
|---|---|
| Standard 28 Day Fee | €12.99 |
| **Outside bundle rates (inc. Vat - exc. Excise Tax)** | |
| Mobile data | €2 per 100MB |
| Calls to all local numbers when in Malta and local, EU Zone 1 & UK numbers when roaming in EU Zone 1 countries and UK | €0.29 per Minute |
| Calls to any EU Zone 1 & UK numbers from Malta | €0.22 per Minute |
| SMS to all local numbers when in Malta & Local, EU Zone 1 & UK numbers when roaming in EU Zone 1 & UK | €0.10 per SMS |
| SMS to any EU Zone 1 & UK numbers from Malta | €0.07 per SMS |
| **Optional add-ons (inc. Vat - exc. Excise Tax)** | |
| 10GB in Malta (+2GB in Zone 1) for 24 hours | €1.00 |
| 1000 minutes for 24 hours Local and Zone 1 | €1.00 |
| Weekend Boom - 10GB & 1000 minutes only available on Sat and Sun Valid for 7 days | €3.00 |

## Duration, renewal and termination

Subscription service available on a 28-day auto-recurring basis. No penalty applies upon disconnection or early termination of the subscription or upon migration to another tariff plan with a lower monthly access fee.

## Features for end-users with disabilities

All plans are compatible with all devices including devices specifically designed for end-users with disabilities. If further help is required, please contact us on 80072121 or else a chat service is available both on our website or on Whatsapp using the following number: +35679707970

[1] Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).

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# Pay As You GO – GO PLAY DIS & DOUBLE DAT ADD-ON BUNDLE TERMS AND CONDITIONS

These terms and conditions were last updated on 1st June 2026.

## A. Your Agreement

1. These terms and conditions are for an Add-on and should be read in conjunction with the General terms and conditions, the Product terms and conditions, the Bundled Plan terms and conditions and the Tariff Plan terms and conditions. In the event of any conflict between these terms and conditions, these terms and conditions shall prevail. These terms and conditions form an integral part of Your Agreement for the provision of the Service with Us.

2. The Add-on applicable to Your Agreement is specified in the Application Form or through other means by which you have applied for the Service. We reserve the right to stop, suspend, amend or otherwise alter this Tariff, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws.

## B. The Tariff

1. The Pay As You GO PLAY DIS & Double DAT add-on Bundles (the 'Add-on`) are a Pay As You GO mobile service provided by Us.
2. The Add-ons are only available on Pay As You GO PLAY Tariff.
3. You subscribe to these Tariffs by sending an SMS (free of charge) as specified in clause B.6.h or from the GO App.
4. This Add-ons are regulated by the following terms and conditions. By subscribing to these Add-on You are agreeing to all of the terms and conditions below. If You do not agree to any of these terms, You should not subscribe to this Add-on.
5. These Add-ons are effective as from 28th September 2020
6. The Tariffs consist of the following:

| | Tariff Plan | DIS | Double DAT |
|---|---|---|---|
| a. | Price | €8.99 | €12.99 |
| b. | Standard Data Allocation available Locally while roaming in EU Zone 1 & UK | 5GB | 20GB |
| c. | Extra Data Bundle (Home pack Community) available Locally while roaming in EU Zone 1 & UK | 5GB | 20GB |
| d. | Calls to Local and Zone 1, EU & UK numbers in Malta and while roaming in EU Zone 1 & UK | 200 Mins | 300 Mins |
| e. | Calls to Homepack Community members (Available Locally) | Unlimited | Unlimited |
| f. | SMS to Local and Zone 1, EU & UK numbers in Malta and while roaming in EU Zone 1 & UK | Unlimited | Unlimited |
| g. | Validity | 28 Days | 28 Days |

| | Subscription | DIS | Double DAT |
|---|---|---|---|
| h. | Via SMS | Send DIS to 16410 | Send DoubleDAT to 16410 |

| | Auto renewal de-activation | DIS | Double DAT |
|---|---|---|---|
| i. | Via SMS | Send STOP DIS to 16410 (Free of Charge) | Send STOP DoubleDAT to 16410 (Free of Charge) |

| | Optional Add-ons | Price |
|---|---|---|
| j. | 10GB for 24 hours | €1 |
| | 1000 mins for 24 hours | €1 |

| | Additional Charges when exceeding allowances | Price |
|---|---|---|
| k. | Local & Roaming EU Zone 1 & UK mobile data after the data units in B.6.b and B.6.c are exhausted | €0.10/MB |
| l. | Calls to all Local numbers when in Malta, and to EU Zone 1 & UK Numbers when roaming in EU Zone 1 & UK after the minutes in B.6.d are exhausted | €0.29/Minute |
| m. | Calls to EU Zone 1 & UK numbers from Malta after the minutes in B.6.d are exhausted | €0.22/Minute |
| n. | SMS to all Local numbers after the SMS units in B.6.f are exhausted | €0.10/SMS |

## C. Explanation of Charges

1. Unless otherwise stated all charges quoted in this Add-On Bundle are inclusive of VAT and exclusive of Excise Tax.
2. The fee stipulated in clause B.6.a above is payable upon subscription to the Add-On as per clause B.3.
3. Upon sending the relevant code by SMS to 16410, verification will be made by Us as to whether there is sufficient credit on Your Pay As You GO SIM Card or through your bank if you opt for our Card Linked Bundle Payment method for the Add-on to be assigned. If not, the Add-on will not be assigned, in which case the standard pay-per-use rates of Your tariff will continue to apply.
4. Further to C.3, should you opt for the card linked bundle payment method or enough credit be available for the Add-on to be assigned, You should still await the SMS confirmation from Our end that the Add-on has actually been assigned before making any usage. Any usage done before You receive such confirmation from Us will be rated at the standard pay-per-use rates applicable on your main tariff plan.
5. The Add-on will be automatically renewed every 4 weeks (or 28 days), assuming there is sufficient credit on Your Pay As You GO SIM Card or funds in your bank account if you opt for the Card Linked Bundle Payment method. If there is insufficient credit available upon renewal, the renewal process will remain active for 28 days. If you are subscribed to the bundle using our Top-up payment method, upon topping-up during these 28 days, the applicable fee shall automatically be deducted from the available credit and the Add-on will be renewed. Should You not wish the auto-renewal to take place, You should send the SMS stipulated in clause B.6.i before the expiry date to stop the Add-on from automatically renewing upon expiry
6. Once the benefits included in the Add-on and the additional calls and mobile data to Home Pack Community members are consumed, the applicable pay-per-use rates until the expiry of the Add-on validity period shall be those mentioned in the Pay As You GO Play tariff Terms and Conditions (T&Cs) for both local and roaming usage whilst in the Zone 1 countries and UK.
7. Unless You have enough credit for Us to charge the applicable pay-per-use rate, You will not be able to do any activity usage on Your Smartphone or other device. You will be required to top-up Your mobile credit to do any activity usage.
8. Should the Add-on not auto-renew for any reason, the charges applicable will be the pay-per-use rates as mentioned in the Pay As You Go Play tariff.
9. You should refer to the list of Zone 1 countries in the relevant section on roaming on Our website. The standard roaming rates apply for roaming outside Zone 1 countries. All rates are specified in Our website.

## D. Explanation Of Benefits Included

1. The voice calls in B.6.d and B.6.e are decremented on a per minute basis.
2. You can join a Home Pack Mobile Community when You are subscribed to this Add-on. If You do so, You will be entitled to the additional Home Pack Community minutes stated in clause B.6.e and the additional free mobile data as specified in clause B.6.c.
3. The Home Pack Community minutes made whilst roaming will be decremented from the minutes specified in B.6.e if available or else charged at the applicable pay-per-use rate as stipulated the Pay As You GO Play Tariff T&Cs.
4. The data units included in the Add-on and the additional free Home Pack Community mobile data are decremented on a per Kb basis, both locally and while roaming.
5. Once the Tariff is auto-renewed or purchased, any remaining balances of minutes and SMS included in the Tariff are lost. Any data units still available from B.6.b upon renewal can accumulate up to 100GB as long as the auto-renewal does not fail due to insufficient credit or any issues related to your bank if you have opted for the Card Linked Bundle Payment method. For avoidance of doubt, the data units will continue to accumulate once the same bundle is purchased before expiry or automatically renewed at the moment of expiration of the previous bundle. Otherwise all the accumulated data units will be lost.
6. Any data units still available from B.6.c will be reset upon auto-renewal of Add-on and any remaining data units will be lost.
7. If You are already subscribed to this Add-on and You join the Home Pack Community later, the additional free mobile data will be given upon Your next Add-on renewal or purchase.
8. When You make use of data, You will first utilise the additional free mobile data and then the data benefit included in the Add-on.
9. You may query the remaining balances of the benefits included in the Add-on, by sending a blank SMS to 16415 free of charge. You will receive the information through an SMS.
10. Chargeable calls to 800 range freephone numbers and tariff type 'B' and 'C' short codes will be deducted from this bundle. Calls to the '5' premium-rate range will be charged separately and will be deducted from your credit.

## E. Interaction with Similar Plans or offers

1. Once You successfully subscribe to either of the Tariffs, You acknowledge that:
   a. The benefits included in the Add-on and the applicable pay-per-use charges will have priority over any other Super Top Up benefit previously assigned until the validity period of the Add-on expires.
   b. Your registration to a Super Top-Up will be automatically cancelled once the Add-on is successfully assigned. This implies that Your next top-up of €10 or more will not automatically re-assign any related benefits.
   c. Should You wish to benefit again from any Super Top-Up made available by Us at the time, You will have to apply a-new for the selected top-up benefits. You also acknowledge that upon successful registration to a Super Top-Up You will automatically be unsubscribed from the Add-on. This implies that the Add-on will not auto-renew upon expiry.
   d. You also acknowledge that should You reapply to a Super Top-Up benefit whilst still benefitting from the Add-on, the benefits included in the Add-on will have priority over any other Super Top Up benefit until the expiry date of the Add-on.
2. Should You wish to renew Your Add-on before the expiry period, all benefits included are reassigned in full and another 4 week validity period will apply.

## F. Add-Ons

1. We may make various add-ons available with this Tariff. All such add-ons are clearly indicated on Our Website.
2. Should You decide to opt for an add-on on top of Your Tariff, then You acknowledge that in conjunction with these terms and conditions, the terms and conditions for the selected add-on/s shall also apply.
3. The above Tariffs are not compatible with the hereunder listed add-ons:
   a. Smart S, M, L, XL
   b. TLK – Value Pack
   c. Smart and Smart Weekly
   d. DIS Weekly

## 4. Other Details

1. To protect you from excessive pay-per-use data expenses while roaming, your tariff plan has 2 data limits of Eur59 (incl. VAT) each. Unless you've informed us otherwise, once you reached 80% of your consumption, you will be notified and asked whether you would like to stop your consumption at €59 or else continue performing your data session until you reach another €59 limit by sending an SMS with the word 'OPTOUT' to 50700295. To make sure that future roaming data usage would be capped again at €59 you should send an SMS with the word 'OPTIN' to 50700295 at Your discretion.
2. These Tariffs are designed for customers habitually residing in Malta with occasional travel, and are not intended for permanent roaming. More detail of Our Zone 1 roaming fair usage policy can be found in the Product terms and conditions.