

GO Smart Wi-Fi 



Wi-Fi in every corner of your home.

Now with Wi-Fi 6 technology

Set-up Guide

go.com.mt



better
every
day

GO Smart Wi-Fi 

What's included in the box



Smart Wi-Fi[®] Pods

Power Supply

Ethernet Cable

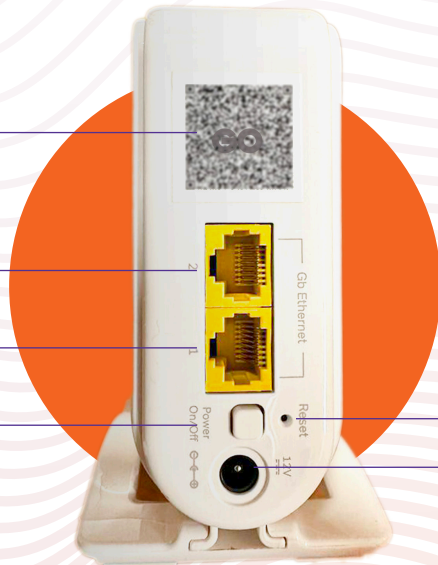
Ports and Buttons

Status LED



WPS Button

QR code
(for setup of
additional pods)



Gigabit Ethernet Ports

Power ON/OFF Button

Reset Button

External Power Supply

LED Indicator status list

| Condition | LED Colour | Explanation | Recommended Actions |
|--|--------------------------|--|---|
| Power OFF | OFF | Device is turned off. | Make sure the power button on the back is pressed and power supply unit is connected to the device. |
| Power ON, booting | White - Blinking | | No action required. If the device was just powered on, please wait for at least 2 minutes for the device to boot up. |
| Wireless network healthy | Green - Blinking | LED is steady green with a short blink every 5 seconds. | No action required. |
| Device configured as a single wireless access point | Green - Solid | Device is connected to the router/gateway with an Ethernet cable and acts as a wireless access point. No other mesh devices are configured in the network. | No action required, more mesh devices can be added to the wireless mesh network if needed. |
| Unconfigured mesh device | Blue - Blinking | Device is not configured and connected to the wireless mesh network. | Configure the device by following steps 5 to 8, found on page 7 of this Set-up Guide. |
| Weak connection to the wireless mesh network | Red - Solid | | Bring the device closer to another device in the wireless mesh network. |
| No Internet | Red - Blinking | Your internet connection is down. | Please check WAN Ethernet cable connection between your modem and Airties 4960R Router. If the issue persists, contact us for assistance. |
| Software Upgrade | Blue - Blinking | Device is retrieving the latest software. | Wait for the upgrade to be completed. Device will automatically start with the latest software. |
| Returning to Factory Settings | White – Blinking Rapidly | Device is returning to factory settings. | Wait for the device to reboot automatically to factory settings. |

Setting up the
GO Smart Wi-Fi 
network





STEP 1

Plug the pod into a power outlet.



STEP 2

Switch off the Wi-Fi on your **GO** modem/router.

*Refer to pages 10 & 11

Any equipment previously running on the modem's Wi-Fi will now be disconnected and needs to be connected to link to the new Wi-Fi network.



STEP 3

Connect the pod by inserting the supplied Ethernet cable in one of the ports on your modem/router (port 1 to 3).



STEP 4

The Status LED will start blinking White/Blue then it will switch to Green. When the LED is stable Green the pod is now transmitting Wi-Fi.



STEP 5

For the time being, plug in the additional pod close to the main pod that is connected with your **GO** modem/router.**



STEP 6

When the Status LED is blinking White, press the WPS button on the main pod and then the additional pod, after a few seconds these will become stable Green - which means that the pod is paired and transmitting Wi-Fi.



STEP 7

You can now relocate and plug in the additional pod to another area in your home where stronger Wi-Fi signal is required.



STEP 8

Connect a device to your new GO Smart Wi-Fi network by using the SSID and password or the QR code found on the bottom of your Main GO Smart Wi-Fi Pod. The Wi-Fi network name should start with Airties_Air4960_XXXX.

** To add more pods, you need to repeat from Step 5 to Step 8.

Managing your GO Smart Wi-Fi network [optional]



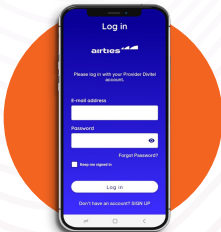
STEP 1

Download Airties Vision Application which is available for both iOS and Android.



STEP 2

Make sure that the device where you downloaded the Application is connected to the Smart Wi-Fi network.



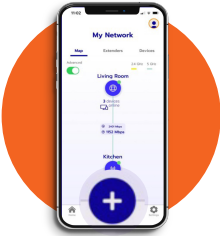
STEP 3

Access the Application and log in or sign up by following the prompted steps.



STEP 4

Select 'Use current Wi-Fi' option and your account will be officially associated with that particular network. Navigate through the Application to review the features available.



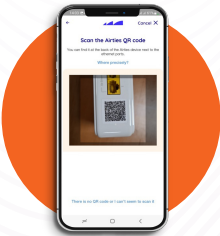
STEP 5

If you would want to add another pod, press the plus (+) sign at the bottom of the screen. **



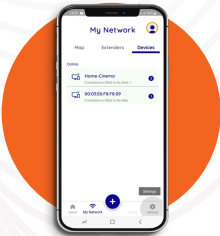
STEP 6

Choose 'Add an Extender'.



STEP 7

Start with setup and scan the QR code at the back of the device next to the Ethernet connections.



STEP 8

When pod is found, it is added to the network accordingly.

Under **Extenders** you will be able to review the list of available connected pods.

Under **Devices** there will be the list of connected devices.

** To add more pods, you need to repeat from Step 5 to Step 8.

Switch OFF the Wi-Fi



Smart Hub

Wi-Fi button can be located on the left side of the modem. Wireless LED indicator should turn off when this is disabled.



Technicolor TG789VAC V2/ DGA0122

Wi-Fi button located on top, to the right of the LED indicators. Wireless LED indicator should turn off when this is disabled.



MediaAccess TG588v

Wi-Fi button located on top, to the right of the LED indicators. Wireless LED indicator should turn off when this is disabled.

Switch OFF the Wi-Fi



Technicolor TG799vn v2

Wi-Fi button on top, to the left of the LED indicators. Wireless LED indicator should turn off when this is disabled.



MediaAccess TG589vn v3

Wi-Fi button located on front side of modem, below the LED indicators. Wireless LED indicator should turn off when this is disabled.