



GO RAPID BUNDLED PLAN TERMS AND CONDITIONS

These terms and conditions were last updated on 1st June 2022.

A. Your Agreement

- These terms and conditions form an integral part of Your Agreement for the provision of the Service with Us, together with the following terms (together with any other documents referred therein), where applicable:
 - The Application Form
 - The Bundled Plan Terms and Conditions
 - The Tariff Plan Terms and Conditions and/or Schedule of Charges
 - The Product Terms and Conditions
 - The General Terms and Conditions
- If any of these documents conflict with one another, the terms will apply in the order of precedence set out above.
- The Bundle applicable to Your Agreement is specified in the Application Form. We reserve the right to stop, suspend, amend or otherwise alter this Bundle, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws

B. Definitions

- 'Residential' means that the Premises where the Service is installed are used wholly:
 - For residential purposes;
 - As non-governmental organisational Premises, if We decide in Our sole discretion to allow the said non-governmental organisations to benefit from this Residential Bundle Tariff.

C. The Bundle

- The GO Rapid (the 'Bundle') is a Residential Bundle Plan provided by Us and is not available to Premises connected to Our fibre Network. You subscribe to this Bundle by signing an Agreement with Us.
- This Bundle is regulated by its terms and conditions. By subscribing to this Bundle You are agreeing to all of the terms and conditions found in the Agreement. If You do not agree to any of these terms, You should not subscribe to this Tariff.
- The Bundle consists of the following:

a. GO Rapid				
	Tariffs	Charge	Applicability	Minimum Term
i.	GO Rapid	€26	Monthly	1 Month
ii.	GO Rapid 24 Month Subscription Discount	€-7.01	Monthly	24 months
iii.	Direct Debit Mandate Monthly Discount	-€1	Monthly	1 Month

Services Included within the Bundle	
b.	Fixed Voice Service Home Talk
c.	Internet Service Rapid (35/15Mbps)

Other Charges	
d.	Activation Fee * €75
e.	Printed Bill €2/month
f.	Non-Direct Debit Mandate charge/bill issued €1/ month

* Not applicable on GO Rapid – 24 month Subscription

D. Explanation of Charges

- Unless otherwise stated, all charges quoted in this Tariff Plan are inclusive of VAT.
- Monthly Fee;
 - comes into force on the date when the last of the Services specified in clauses C.3.b and C.3.c is installed.
 - For the avoidance of doubt, when subscribing to the 24-month subscription option, the discount listed in C.3.a.ii will be applied on the charge listed in C.3.a.i.
- This Bundle is by default an e-billing tariff. This means that You will receive Your bill through electronic means by using Our e-billing functionality available through Our Website. You agree to register for this functionality and to supply Us with a valid e-mail address where We may notify You when your bill is available as well as send You other relevant information. Otherwise a charge applies as per clause C.3.e.
- The Direct Debit Monthly Discount listed in C.3.a.iii is a monthly discount applicable to You when You authorize GO to pay Your bill through Direct Debit Mandate. In the event that You change Your payment method of the respective billing account to an alternative payment method, this discount will automatically stop immediately

E. Other Service Information

- All the services that form part of the Bundle and that require installation shall be installed at the Premises specified in Your Application Form. This means that:
 - For fixed voice, We will provide the installation of the line free of charge when subscribing to the GO Rapid – 24 month Subscription. Otherwise a one-time charge of €75 applies as per clause C.3.d.
 - For the Internet Service, We will provide You with free use of the modem as specified in the Tariff Plan or Schedule of Charges of the Service stated in clause C.3.c

F. Minimum Term

- This Bundle has a minimum term of either one (1) month or (24) twenty-four months depending on the Tariff You subscribed to as per clauses C.3.a.i and C.3.a.ii, at time of application to this Bundle. The Bundle You subscribed to is stated on the Application Form found within this Agreement.**
- The minimum term and Bundle shall come into force on the date that the last of the Services specified in clauses C.3.b and C.3.c is installed.**
- In the event that You subscribed to the 24 month subscription Bundle as stated in clause C.3.a.ii following the lapse of the minimum term, i.e. 24 months, unless You inform us otherwise, Your Bundle will remain active and the discount as explained in clause C.3.a.ii would no longer remain applicable.**

G. Other Important Terms

- You agree to do everything You can to ensure that the Services mentioned in clauses C.3.b and C.3.c are installed within thirty (30) days from the date that Your Application Form is accepted by Us.
- The Services or add-ons can be used as soon as they are installed. Any usage not included within Bundle made from installed Services at Your Premises prior to the date when the Bundle comes into force as stated in clause F.2, shall be charged at the rates specified in the respective service's Tariff Plan or Schedule of Charges.
- If, for any reason directly attributable to You, We are unable to provide You with all the Services specified in clauses C.3.b and C.3.c within the time period specified in clause G.1, this Agreement will be deemed null and void. The Services already installed shall be charged as stated in the applicable Tariff Plan or Schedule of Charges for that Service, unless You specifically request the Service to be terminated. The termination conditions of that Tariff Plan shall apply.
- If the Agreement or any of the Services specified in clauses C.3.b and C.3.c are terminated by You or for any reason directly attributable to You prior to the lapse of the Minimum term of Your Agreement as specified in clause F.1 and F.2, You shall be liable to pay a one-time Bundle Early Termination Fee of seventy five euro (€75) or the remaining tariff, whichever is the lowest. This Early Termination Fee will fall due even if You are downgrading to any other Home Pack or Bundle, but will not apply if You are permanently moving to another Premises within the Territory where we are unable to provide You with all or parts of the Bundle.**