



Standalone Internet Packages

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EXO 413 VAT Registration No.: MT1282-6209

Contract Summary

This contract summary provides the main elements of this service offer as required by EU law. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

- Description of main characteristics; Fixed standalone internet.
- Wi-Fi Internet Modem included
- A separate standalone GO fixed telephony service is required when subscribing to any of the below internet services.

Speeds of the internet service and remedies

Included within the Bundle	Internet Service (Download Speed / Upload Speed)
BB Internet Fibre Turbo	100 / 10 Mbps
BB Internet Ready	15 / 1 Mbps
BB Internet Rapid	35 / 5 Mbps
BB Internet Turbo	70 / 10 Mbps

Remedies: We will endeavour to provide you with a consistent and fault-free service, however we acknowledge that this may not always be possible. If you encounter a fault or a problem with our service, you should inform us and we will look into it. If, upon further investigation you are still not satisfied with the outcome, you may contact the Malta Communications Authority (MCA), Valletta Waterfront, Valletta, or in any other office they may hold at the time.

Price

Tariff	2 Year Agreement	Monthly
BB Internet Fibre Turbo	€44 per month	N/A
BB Internet Ready	€20 per month	€23 per month
BB Internet Rapid	€27 per month	€40 per month
BB Internet Turbo	€44 per month	€80 per month
Other Fees		
Internet Technician Support	€30 per visit	

Duration, renewal and termination

- Available on a 2 year agreement or a month-on-month subscription.
- Following the 24-month term the subscriber can decide to terminate or renew the Service. The subscriber can also decide to retain any or all the services individually.
- When opting for a 2 year agreement, the following early termination penalties apply:

Penalties	
Early Termination Fee	€100

Features for end-users with disabilities: N/A