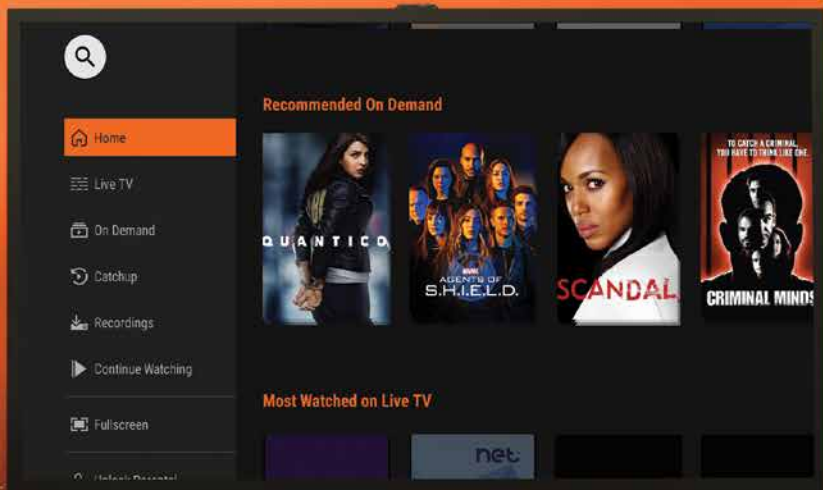


Welcome to GO Interactive TV using the GO Android TV Box

User guide



GO

Thank you for choosing GO Interactive TV service

We want to make your TV-watching experience as relaxing, exciting, and enlightening as you deserve. With this in mind, we have packed our TV service with innovative smart features and great picture quality, with several HD channels included in your subscription. We bet this great viewing experience will keep you hooked!

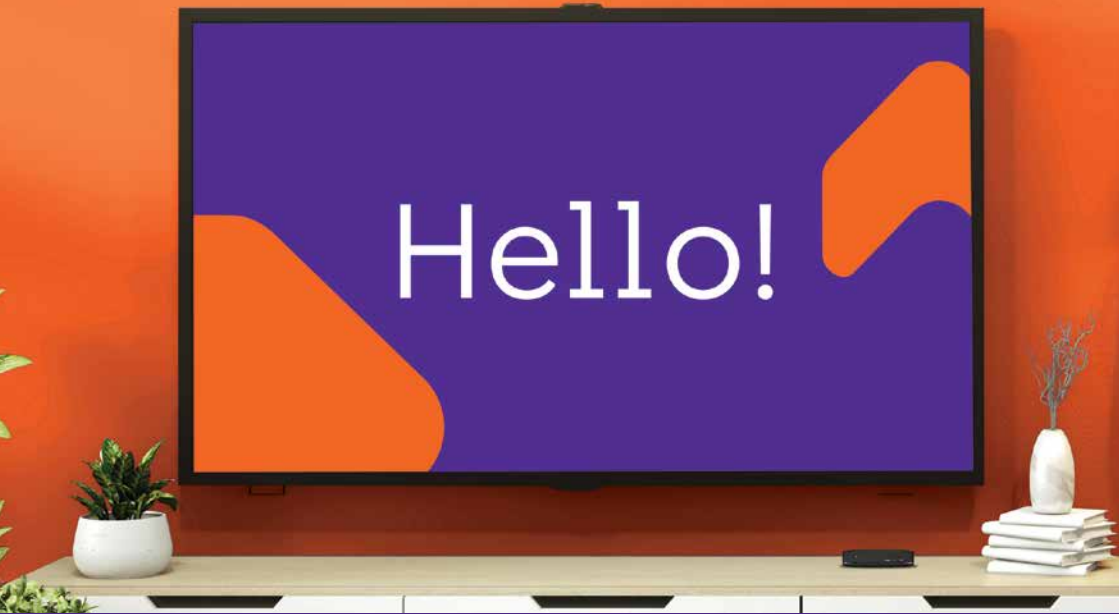
- A. **Live TV, On Demand** Movies & Series, Sports, **Recordings, Recommendations** and Settings easily accessible on your Home Screen.
- B. Use the **Catch up** or **Restart** feature to watch programmes you have missed or which are already in progress.
- C. **Record** your favourite programmes and watch them later from home or on the go on the GO TV app.
- D. Forgot the popcorn? **Pause** Live TV and resume watching at the press of a button.
- E. Want to re-watch that funny moment by your favourite showman? With the **Rewind** Live TV feature you can!
- F. Not sure what to watch? Our personalised **Recommendations** feature makes it easy for every person in the family to find a Movie or Series they'll love, tailored to their viewing preference.
- G. Can't sleep? Instead of counting sheep, watch a Movie or binge-watch your favourite Series with our **On Demand** feature [for subscribed customers only].
- H. Each member of the family deserves to have their own GO TV experience built around Movies & Series they enjoy. Create a **User profile** for each family member in seconds [parental controls can also be assigned].

Enjoy Watching!

Your GO TV remote control and its functions




Some functionality may depend on the service you are subscribed to.




Getting Started

Turning your GO Android TV Box on and off

To turn your GO Android TV box on, press the  button on your remote control.

Note: If this is the first time you are using the GO Android TV Box, you would need to set it up first. Follow the video found at www.go.com/mt/amigo7x to help you get started.

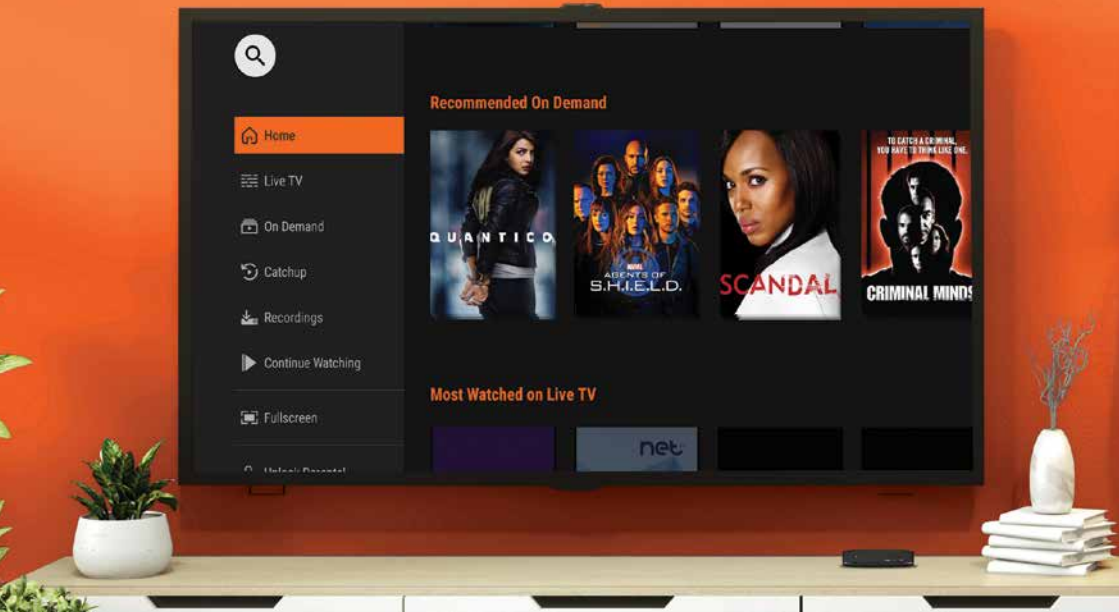
To turn it off, press the  button again.

You can also switch the GO Android TV Box on and off by pressing the power button found on the TV box.

Lights on your box

The standby light on the front panel is red when your GO Android TV Box is plugged into the mains but turned off.

The light is blue when your GO Android TV Box is on.



Get to know your GO Interactive TV Home Screen

Navigating the interface of the GO Interactive TV is very simple with the main features being easily accessible on the Home Screen.

When you turn on your TV & your GO Android TV Box you'll see the screen above. This is the Home Screen.

1. You are here

Your current on-screen location is easily visible with a highlighted thumbnail.

2. Menu

Press  on your remote control to go to the main menu.

3. TV strips

On your Home screen you can find TV strips including Recommended on Live TV, Recommended on Demand and Continue Watching.




Watching Live TV

Live TV means any programme which is being aired on TV at the time you switch on your GO Android TV box. There are 3 easy ways how to get to the channels you are subscribed to.


Choosing a channel

Option 1: Press  on your remote.

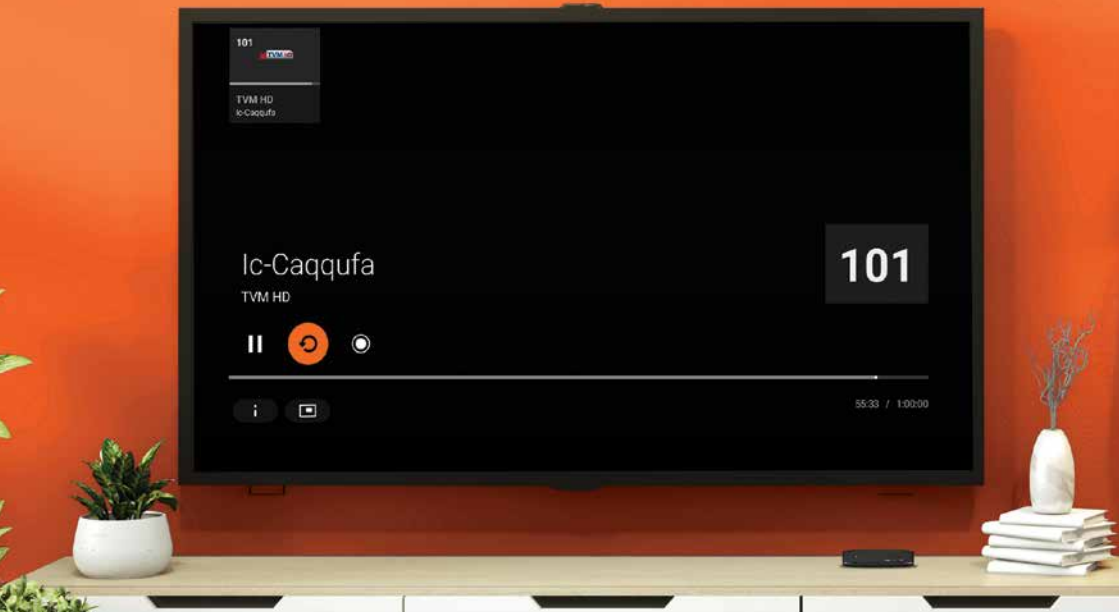
Option 2: From the main menu navigate to Live TV and use the navigation arrows on your remote to select a particular channel. Or else you can enter the channel name in the Search field by pressing  on your remote control to find that particular channel faster.

Option 3: If you know the channel number, you can enter it using the numbers on your remote.

Note: You can pause and rewind a TV programme while you are in Live TV. To pause a programme select  and to resume select . Alternatively you can press  on your remote.




To rewind to the start of the programme select .

To return to Live TV select .



Using the Restart feature

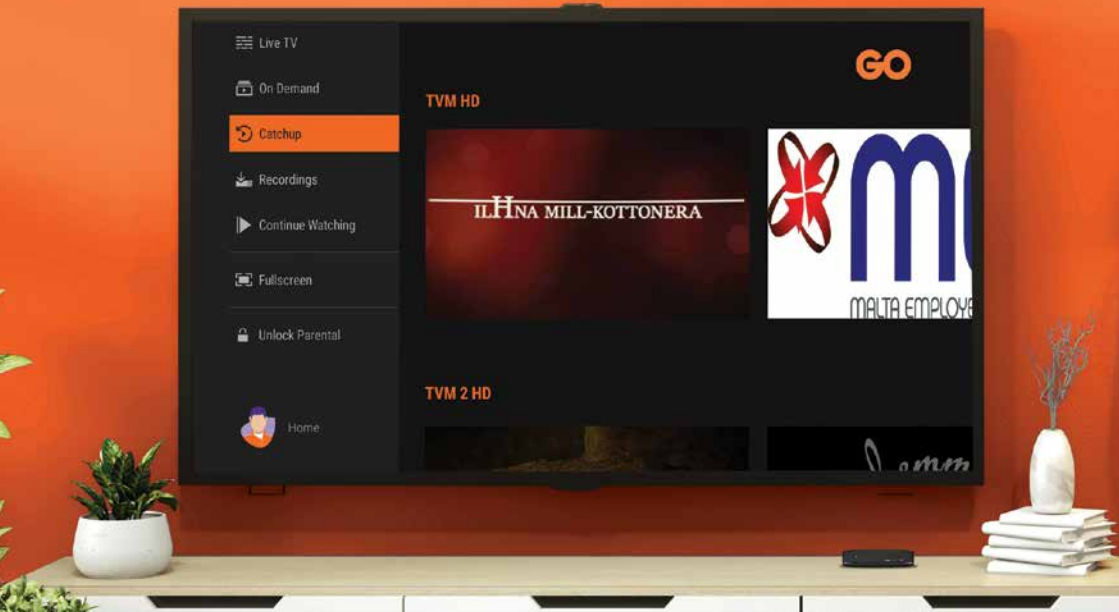
Use the Restart feature to watch a TV programme which is already in progress.

1. Press **GUIDE** on your remote and using the navigation arrows  go on the programme you wish to restart. If you are already on the programme which you want to restart, simply press **OK** on your remote.
2. Select  to restart the programme.
3. To return to Live TV, press .

Continuous Restart feature:


One of the great features available on the GO Android TV box is the Continuous Restart function. This means that when you restart a programme, once it ends, the player will automatically jump to the next show which will start from the beginning without the need to restart the programme yourself.




Note: You can Pause, Rewind and Fast Forward a TV programme while you are in Restart mode.



Using the Catch Up feature

Use the Catch Up feature to watch a TV programme you missed (this feature is available on selected channels. Channels having the Catch Up feature are listed under the Catch Up section, which can be found from the main menu). There are 2 options of how to use Catch Up:

Option 1: Press **GUIDE** on your remote and using the navigation arrows  go on the programme you wish to watch and select **PLAY**. You can also watch more back-dated episodes of the same programme by selecting **EPISODES**.

Note: You can navigate backward or forward through the EPG by pressing the rewind  or fast forward  buttons on your remote. This will skip 12 hrs backward or forward. By long pressing the back button , this will take you to the current time on EPG.

Option 2: From the main menu select Catchup and proceed to choose the channel and programme you want to watch.





You can Pause, Rewind and Fast Forward a TV programme while you are in Catch Up mode.







Recording a TV programme


With your GO Interactive TV you can record Live TV and upcoming programmes too.

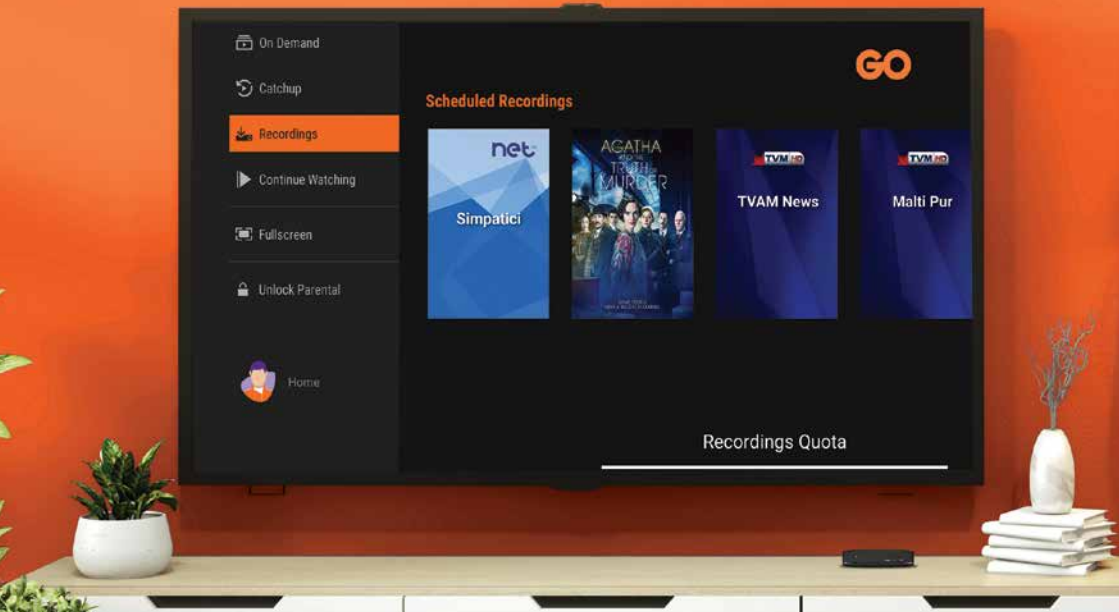
Recording Live TV

1. Record the programme you are currently watching by pressing  on your remote or by selecting .
2. To stop recording, press again the  or .

Recording an upcoming programme

1. Press  on your remote and using the navigation arrows  go on the programme you wish to record.
2. Select . You have the option to record that particular episode or else to record a series of episodes.
3. To cancel a recording, go to the programme, select  and choose Cancel Episode.

Note: You can also record a series of the same programme by selecting  and then you can record more than one programme simultaneously. Follow the steps above for each programme you wish to record.



Watch a TV programme you recorded

You can find your saved recordings by selecting Recordings from the main menu.




1. Go to the main menu and select Recordings.
2. From the Scheduled Recordings strip, select the programme that you wish to watch.

Note: Pause, Rewind, Fast Forward and Resume Watching features can all be used when watching a saved recording.











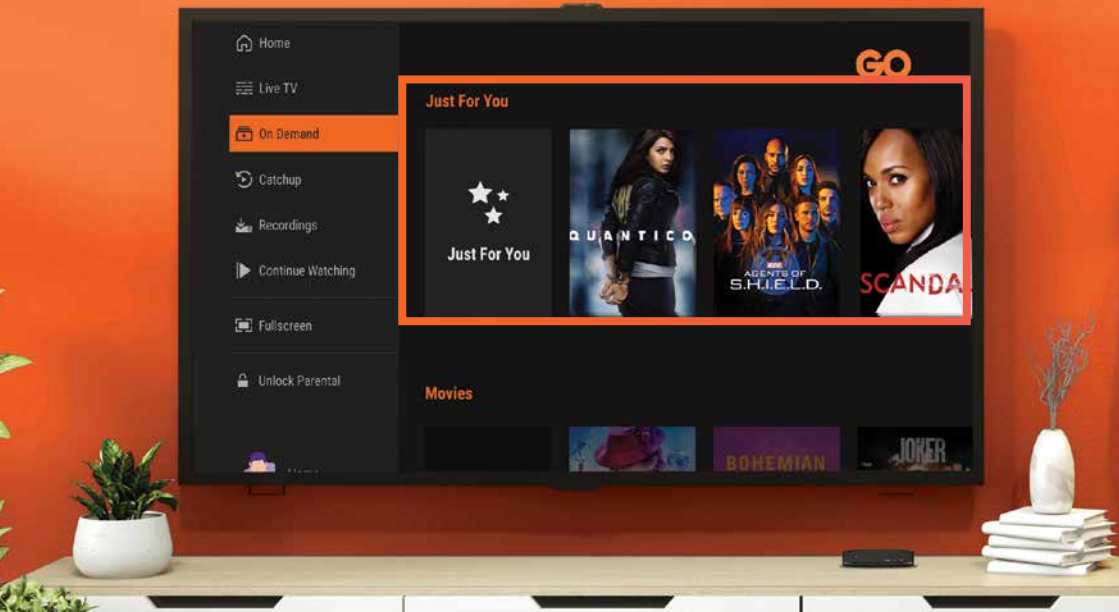
Watching On Demand Movies and Series

You no longer have to adjust your schedule around your favourite TV programme. With our On Demand feature you can watch the best Movies and your favourite Series anytime you wish. Binge-watching has never been so easy.

1. From the main menu select On Demand and select the movie, programme or series you want to watch.
2. When selecting a series, you can choose the Season/ Episode by navigating through the screen using the navigation arrows  on your remote. To select a particular season/episode press  on your remote.
3. To stop a Movie/Series, select .




Note: You can Pause, Rewind and Fast Forward while you are watching a Movie/Series.

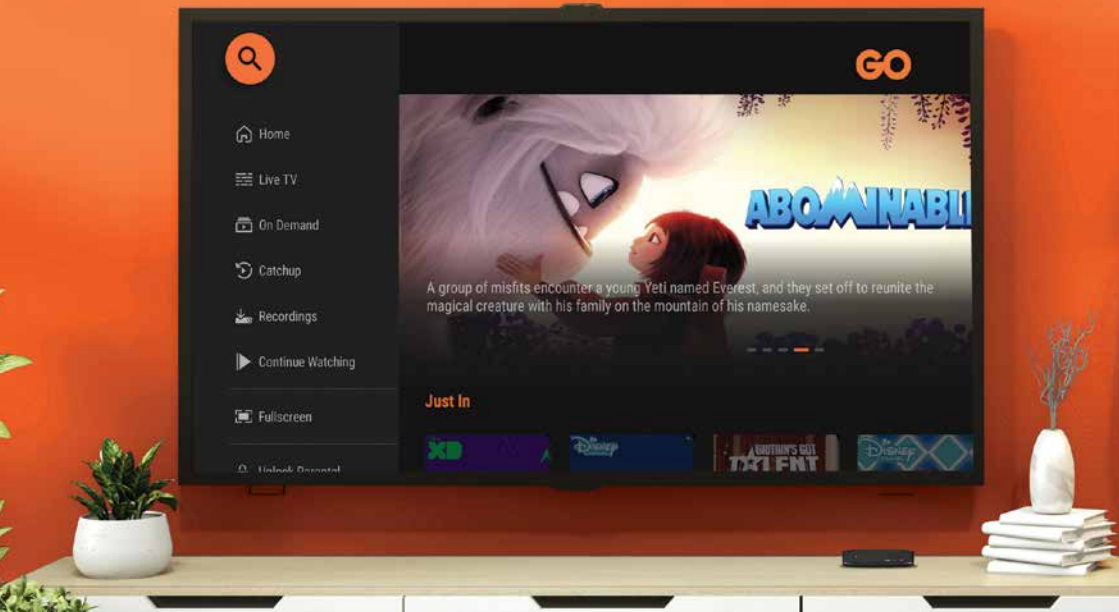
- A. To pause press  on your remote or select  on your TV screen. To resume press again  or  on your TV screen.
- B. To rewind press  on your remote or go on the orange bar on your TV screen and press the navigation arrows .
- C. To fast forward press  on your remote or go on the orange bar on your TV screen and press the navigation arrows .
- D. If you stop watching in the middle of the movie/series, you can continue watching this by going to the Continue Watching feature on the main menu or else from the Continue Watching strip on the Home screen.



Just for You









Your GO Interactive TV is able to make recommendations based on your viewing history.

1. From the main menu select On Demand.
2. Any recommendations will be visible in the Just For You strip. Alternatively, from Home screen navigate to the Recommended On Demand strip.
3. To move between thumbnails press the navigation arrows .
4. If you selected a movie go to  on your TV screen. If you selected a series navigate to the season/episode you would like to watch and press  on your remote.

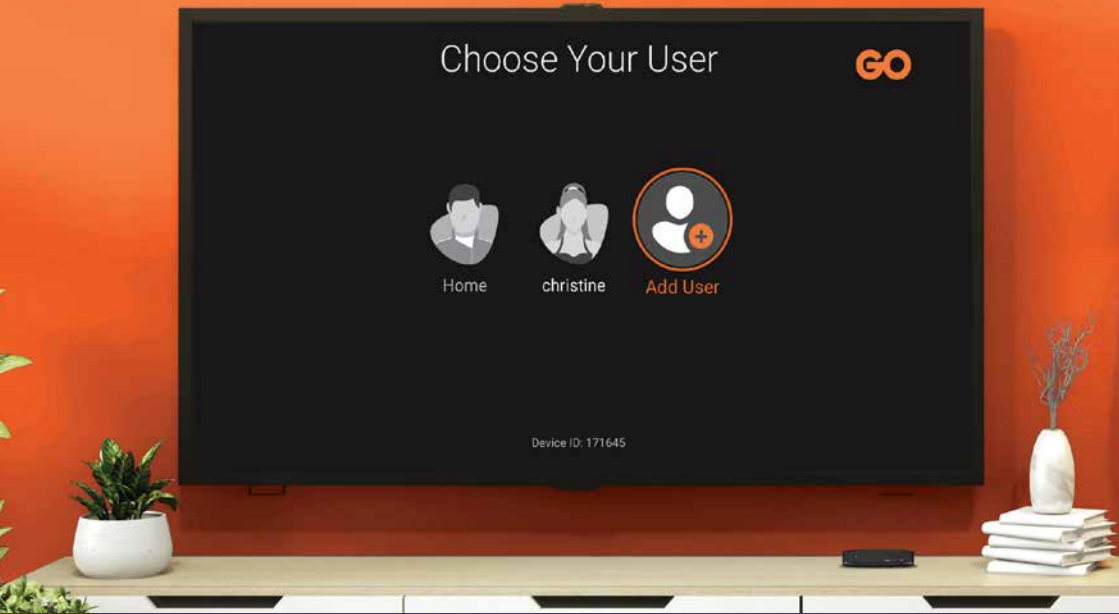


Using the Search feature

You can search for a specific programme, movie or series using the Search feature.




1. Press  on your remote or from the main menu go to Home and select . A Search box will appear.
2. Press  on your remote and a key pad will pop up.
3. To type in the name, use the navigation arrows  on your remote and select the characters you wish to enter by pressing  after each character.
4. After entering the name, select  from the key pad and any matching programmes/movies/series will be displayed on your screen.
5. Using the navigation arrows , navigate to the programme you wish to watch and press  on your remote.

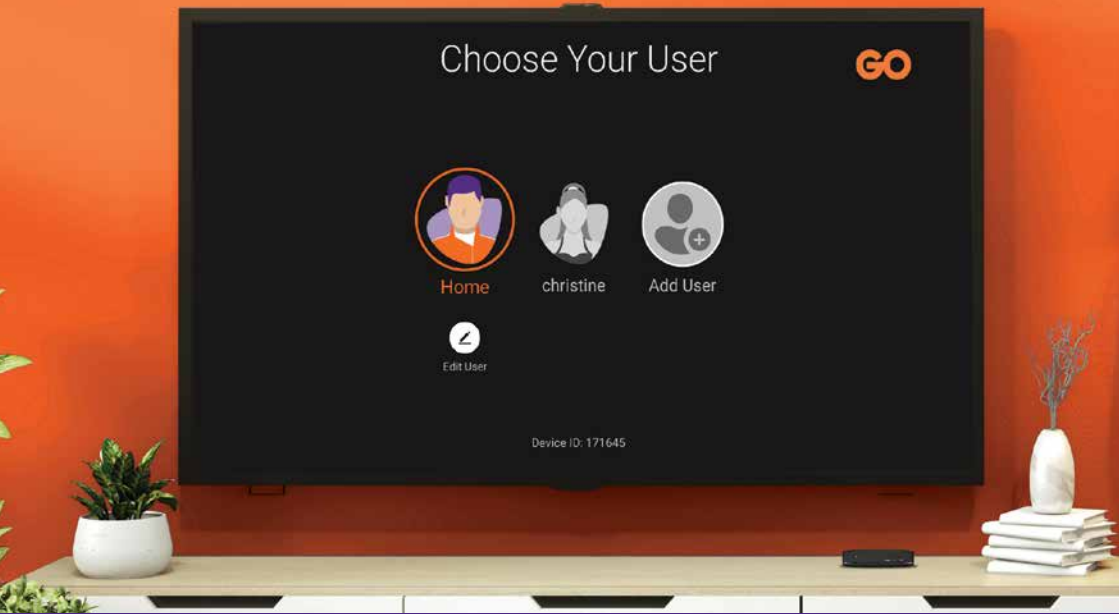
Note: You can also make use of the Voice Search function on your remote to search for your favourite programme/movie/series.




Creating User Profiles

Create different User profiles for each family member and save viewing history and recommendations for each user.

1. From the main menu select Home.
2. Using the navigation arrows  on your remote, select the Users thumbnail.
3. To add a new user select Add User.
4. From the key pad that will pop up on the screen, enter the Master Pin (default pin is 1234) and select the  on the key pad.
5. Once again using the key pad, enter User Name. When done, select the  on the key pad.
6. Set User Pin by entering a PIN CODE (digits only are accepted). Key pad will once again pop up.
7. Confirm User Pin by re-entering the PIN CODE and when done Choose Avatar.
8. You can set parental controls by selecting Edit User. From the menu that pops up, select Parental Controls.



Changing User Profile

1. From the main menu, navigate to the profile that can be found at the bottom of the menu and select Users.
2. Using the navigation arrows  on your remote, navigate and select the profile you wish to choose.

Frequently Asked Questions

1. What is my recording storage limit?

10 hours of programmes with one set-top box or 20 hours of programmes with two or more boxes. If you exceed the recording limit, your oldest recorded programme will be deleted first.

2. How long will my recorded programmes be stored for?

Programmes will be kept on your GO Android TV box for 30 days.

3. The picture on my TV is frozen/pixelated. How can I fix this?

Make sure you have a stable internet connection of above 10mbps. If your GO Android TV Box is connected over Wi-Fi, make sure your "Signal Strength" is Good or Excellent by navigating to "Network & Internet" from the settings menu. If issue persists, call us on 80072121 for further assistance.

4. What should I do if I get the on screen message 'This channel is currently down'?

If the message is only shown on one channel, the channel might be unavailable momentarily. Navigate to other channels and try again later. If message is shown on all channels, switch off and back on all equipment including modem, network switch, home plugs [if installed], Smart Pods & GO Android TV box. If this does not solve the problem, call us on 80072121 for further troubleshooting.

5. I am getting a 'No signal' message on my TV. What should I do?

If there is a blue light on your GO Android TV box, check that the cable from your TV to the GO Android TV box is secured tightly and not loose. If this does not solve the problem, try to change the Source from your TV remote control or change to a different TV port [if available].

If problem persists we suggest you get your GO Android TV box/es & source cable checked at our Service Centre in B'Kara.

Frequently Asked Questions

6. I am getting the message “Your set-top box is not provisioned. Please call 80072121 for technical assistance.” What should I do?

If you get this error message, please call us on 80072121 and we will help you sort this out.

7. Voice search is not working. What can I do?

Make sure that permissions to record audio are given to GO TV app. This can be changed from Settings > Apps.

8. How do I check how much recording space is available (recordings quota)?

From the main menu go to Recordings and scroll all the way down. A progress bar will show the consumed and remaining recording hours.

9. How can I change the audio to cater for Dolby Digital content to experience 5.1 surround?

- Press the “Google Home button” on your remote
- Select “Settings”
- Then go to “Device preferences”
- Select “Sound”
- From “Select Formats” change “None” to “Auto”

The image features a dark blue background with several large, abstract, rounded shapes in shades of purple and red. In the center, the word "GO" is written in a bold, orange, sans-serif font. The letters are slightly overlapping, with the 'G' and 'O' being the most prominent.

GO

go.com.mt