

Understanding your Smart+ Mobile Bill

go.com.mt





GO plc, P.O. Box 14, Victoria, VC11000, Gozo Tel: (358) 800/2121 - Fax: (358) 25945895
 Company Registration No: C22334 - EXO 413 VAT Registration No: MT 1282-6209

Nru tal-Account/Account No.	Kont nru./Bill No.	Data/Date
01 00000000	02 00000000	03 03/05/2018

04 Mr. Jonathan Xuereb,
 2, Triq Torri Tingi,
 Xewkija, Gozo,
 XWK 2231

VAI Heg:

Rendikont sa/Account situation as at	03/05/2018	€
Bilanċ mill-ahhar kont/Balance from previous bill		0.00 A
L-ahhar pagament u krediti/Last payment including credits		-12.00 B 05
Bilanċ/Balance		-12.00 C

Detalji tal-kont/Billing details	minn/from	sa/to	VAT	€
06 Excise Tax @ 4%			F	0.87
07 00000000				
Homepack Discount: Rebate	01/05/18	31/05/18	F	-2.88 08
Homepack Discount: Rebate	06/04/18	30/04/18	F	-2.32 08
Smart Data+: Rental	01/05/18	31/05/18	F	15.00 09
Smart Data+: Rental Pro Rate	06/04/18	30/04/18	F	12.10 09

Net Taxable Charges (F)	19.29	10
VAT @ 18%	3.48	11
Other Non-Taxable Charges (E)	0.00	12
Total inkl./Incl. Tax	22.77	13

Ammont dovut li jrid jitħallas sa/Amount due to be paid by	25/05/2018	10.77
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14 Paying your bills by Direct Debit is convenient and reliable. Kindly visit one of our outlets to set up this facility. Alternatively, you may wish to settle your bills on-line through MyGO portal at www.go.com.mt. If you already have an active Direct Debit payment facility please use this bill for reference purposes only. Payments effected after 24/04/2018 will feature in your next bill.

15 GO plc, P.O. Box 14, Victoria, VC11000, Gozo AVVIŻ TA' FILAS / REMITTANCE ADVICE

Pagamenti jggu riflessi fil-kont li jmiss
 Payments will be reflected in the next bill

Nru. tal-Account / Account No.	00000000
Kont nru. / Bill No.	00000000
Total	€ 10.77

Tiktbix taħt din il-linja / Do not write below this line



Content descriptors

- 01 This is your account number. We use it to ensure we are talking to the right person. This is why you'll need it whenever you contact us about your account.
- 02 This is a unique ID for the bill.
- 03 The date when we issued the bill.
- 04 This is the billing name and address where you receive your bills.
- 05 **A.** Here you'll see your balance from previous bills. As a new GO customer the balance will be €0. However, if you are not a new GO customer, you will see your previous bill amount here.
B. This shows any deposit/prepayment you paid when applying for your Smart+ Plan. If you are not a new GO customer, your last bill payment will also be included here.
C. Here you'll see the total amount to be added to or deducted from this bill. This is calculated when we factor in your balance from previous bills [5a] and your last payment details [5b]. Amounts to be deducted [rebates] are marked with a minus sign [-]. In this example, the amount of €12 will be deducted from this bill.
- 06 This is a tax charged on mobile services. It is calculated at 4% on rent and taxable usage [items marked with VAT code F].
- 07 This is the mobile number which is on this Smart+ Plan.
- 08 This is a discount [rebate] you enjoy if you are part of a Home Pack community. Pro rate discounts are also included. In this example, the customer is already part of a Home Pack community and activated the Smart+ Plan on the 6 April. Therefore the bill shows a Pro rate discount for the period 6-30 April plus one month discount for the period 1-31 May. Discounts are shown with a minus [-] and include VAT.
- 09 This is a fixed amount that is charged each month for the rental of your plan. It is charged in advance. This amount might also include Pro rate rental charges [9b]. In this example the bill shows a Pro rate rent for the period 6-30 April [9b] plus one month rent for the period 1-31 May [9a]. Amounts shown include VAT.



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Ammont dovut li jrid jiĥallas sa/Amount due to be paid by 25/05/2018 10.77

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Pagamenti jġu rifejssi fil-kont li jmiss
 Payments will be reflected in the next bill

Nru. tal-Account / Account No. 00000000
 Kont nru. / Bill No. 00000000
 Total € 10.77

Tiktbix taħt din il-linja / Do not write below this line



Content descriptors

- 10 This is the total of your bill excluding VAT.
- 11 This is the VAT charged at 18%.
- 12 This shows any amounts which are non-taxable e.g. donations.
- 13 This shows you the total amount you are being billed for this month. This amount does not factor in your previous balance [5c].
- 14 This shows you the total amount you are being billed for this month. This amount does not factor in your previous balance [5c].
- 15 If you're sending us your cheque payment by post, tear off this part of the bill & include it with the cheque in the envelope. Post to GO plc, PO Box 14, Victoria, VCT 1000, Gozo.

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