

# Understanding your Home Pack Bill

[go.com.mt](http://go.com.mt)





GO plc, P.O. Box 14, Victoria, VCT1000, Gozo Tel: (356) 80072121 - Fax: (356) 25945895  
 Company Registration No: C22334 - EXO 413 VAT Registration No: MT 1282-6209

01 Nru tal-Account/Account No.	02 Kont nru./Bill No.	03 Data/Date
00000000	00000000	03/03/2018

04 Mr. Jonathan Xuereb,  
 2, Triq Torri Tingi,  
 Xewkja, Gozo,  
 XWK 2231

VAT Reg:

Rendikont sa/Account situation as at	03/03/2018	€
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Bilanċ mill-ahħar kont/Balance from previous bill 0.00 A

L-ahħar pagament u krediti/Last payment including credits -25.00 B

Bilanċ/Balance -25.00 C

Sommarju tal-kont/Billing Summary	minn/from	sa/to	VAT	€
06 Rental charge				62.49
07 Rebate				-35.07
08 Usage charge				0.21
09 Other Charges and Credits				1.99

05

06 Rental charge 62.49

07 Rebate -35.07

08 Usage charge 0.21

09 Other Charges and Credits 1.99

Net Taxable Charges (F) 25.11 10

VAT @ 18% 4.51 11

Other Non-Taxable Charges (E) 0.00 12

Total inkl./incl. Tax 29.62 13

14 Ammont dovut li jrid jithallas sa/Amount due to be paid by	26/03/2018	4.62
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Paying your bills by Direct Debit is convenient and reliable. Kindly visit one of our outlets to set up this facility. Alternatively, you may wish to settle your bills on-line through MyGO portal at www.go.com.mt. If you already have an active Direct Debit payment facility please use this bill for reference purposes only. Payments effected after 28/02/2018 will feature in your next bill.

GO plc, P.O. Box 14, Victoria, VCT1000, Gozo

AVVIŻ TA' HLAS / REMITTANCE ADVICE

Pagamenti jigu riflessi fil-kont li jmiss  
 Payments will be reflected in the next bill

Nru. tal-Account / Account No. 00000000  
 Kont nru. / Bill No. 00000000  
 Total € 4.62

Tiktbx taħt din il-linja / Do not write below this line



## Content descriptors

- 01 This is your account number. We use it to ensure we are talking to the right person. This is why you'll need it whenever you contact us about your account.
- 02 This is a unique ID for each bill.
- 03 The date when we issued the bill.
- 04 This is the billing name and address where you receive your bills.
- 05 **A.** Here you'll see your balance from previous bills. As a new GO customer the balance will be €0. However, if you are not a new GO customer, you will see your previous bill amount here.  
**B.** This shows any deposit/prepayment you paid when applying for your Home Pack. If you are not a new GO customer, your last bill payment will also be included here.  
**C.** Here you'll see the total amount to be added to or deducted from this bill. This is calculated when we factor in your balance from previous bills [5a] and your last payment details [5b]. Amounts to be deducted [rebates] are marked with a minus sign [-]. In this example, the amount of €25 will be deducted from this bill.
- 06 This is a fixed amount that is charged each month for your package rental. It is charged in advance and the amount shown includes VAT. This amount might also include Pro rate rental charges. Please see the detailed bill page for more info on Pro rate charges.
- 07 These are any deductions we've made to your bill due to discounts or offers you enjoy. Rebates are shown with a minus sign [-] and include VAT.
- 08 These are any call charges over and above your Home Pack benefits. This amount includes VAT.
- 09 These include any other charges or credits e.g. Printed bill charge, any compensation, late payment charge/interest etc.
- 10 This is the total of your bill, without VAT.
- 11 This is the VAT charged at 18%.
- 12 This shows any amounts which are non-taxable e.g. donations.
- 13 This shows you the total amount you are being billed for this month. This amount does not factor in your previous balance [5c].
- 14 This is the final amount you have to pay by a specific date. The amount due here might be different from the bill total [13] since here we are deducting/adding any previous balance [5c].



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00000000	00000000	03/03/2018

Pagna/Page : 2 of 2

Detalji tal-kont / Billing Details	minn/from	sa/to	VAT	€
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<b>16</b> Printed Bill Charge			F	1.99
<b>Sub-Total incl.VAT</b>				<b>1.99</b>

P000000000

2, Triq Torri Tingi, Xewkija, Gozo, XWK 2231

<b>17</b> Home Pack Discount - 3 Month Offer: Rebate	01/03/18	31/03/18	F	-15.00	A
Home Pack Discount - 3 Month Offer: Rebate	26/02/18	28/02/18	F	-1.45	
Homepack - Entertainment Queen: Rental	01/03/18	31/03/18	F	40.00	B
Homepack - Entertainment Queen: Rental Pro Rate	26/02/18	28/02/18	F	3.87	
<b>Sub-Total incl.VAT</b>				<b>27.42</b>	

TV - 2, Triq Torri Tingi, Xewkija, Gozo, XWK 2231

<b>18</b> Interactive TV Gold: Rental (IPTV00000)	01/03/18	31/03/18	F	9.99
Interactive TV Gold: Rental Pro Rate (IPTV00000)	26/02/18	28/02/18	F	0.97
Interactive TV Service: Rental (IPTV00000)	01/03/18	31/03/18	F	0.00
TV Free GO Stars with Gold: Rebate	26/02/18	28/02/18	F	-0.67
TV Free GO Stars with Gold: Rebate	01/03/18	31/03/18	F	-6.99
TV GO stars Interactive: Rental (IPTV00000)	01/03/18	31/03/18	F	6.99
TV GO stars Interactive: Rental Pro Rate (IPTV00000)	26/02/18	28/02/18	F	0.67
TV Gold (3 months Free): Rebate	26/02/18	28/02/18	F	-0.97
TV Gold (3 months Free): Rebate	01/03/18	31/03/18	F	-9.99
TV High Definition Monthly Activation: Rental (IPTV00000)	01/03/18	31/03/18	F	0.00
<b>Sub-Total incl.VAT</b>				<b>0.00</b>

Internet

2, Triq Torri Tingi, Xewkija, Gozo, XWK 2231

<b>19</b> Username: Rental (Snew1973)				
<b>Sub-Total incl.VAT</b>				<b>0.00</b>

2124 6007 - 2, Triq Torri Tingi, Xewkija, Gozo, XWK 2231

Konsum/Consumption						
<b>20</b> Charges for Local Usage - GO Fixed	amount	1	01/02/18	28/02/18	F	0.00
Charges for Local Usage - Other Fixed	amount	1	01/02/18	28/02/18	F	0.21
<b>Sub-Total incl.VAT</b>				<b>0.21</b>		

<b>21</b> Net Taxable Charges (F)	25.11
VAT @ 18%	4.51
Other Non Taxable Charges (E)	0.00
<b>Total inkl./incl. Tax</b>	<b>29.62</b>

## Bill descriptors

- 15** If you're sending us your cheque payment by post, tear off this part of the bill and include it with the cheque in the envelope. Post to GO plc, PO Box 14, Victoria, VCT 1000, Gozo.
- 16** Other charges and credits will be listed here [refer to pt 9].
- 17** This section shows the package rental details. This includes your Home Pack number, installation address, rental charges and any Pro rate rental charges or rebates [rebates are deducted from your bill and are shown with a minus sign].
  - A.** Rebates are the discounts you are enjoying, which may also include any Pro rate discounts. In this example, the customer's service was installed on the 26th February, so the customer gets a Pro rate discount for the period 26th-28th February plus a one month discount for the period 1st-31st March.
  - B.** This is the package rental which also shows Pro rate rent for the period 26th-28th February plus one month rent for the period 1st-31st March.
- 18** This section shows details about your TV service [which is part of your Home Pack]. This includes any upgrades [e.g. Silver to Gold package], add-ons [e.g. GO Stars] and any discounts you enjoy. Rebates are displayed with a minus [-].
- 19** This section shows details about your Internet service [which is part of your Home Pack]. It includes your internet account username.
- 20** This section shows details about your telephone service [which is part of your Home Pack]. It includes your telephone number and any usage over and above your Home Pack benefits. Donations will be listed here.
- 21** This section shows the amount due without VAT, VAT payable on eligible charges at the current VAT rate and the total amount charged in this bill.

**GO**