

Understanding your Starter Jack Bill

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GO plc, P.O. Box 14, Victoria, VCT1000, Gozo Tel: (356) 80072121 - Fax: (356) 25945895
 Company Registration No: C22334 - EXO 413 VAT Registration No: MT 1282-6209

Nru tal-Account/Account No.	Kont nru./Bill No.	Data/Date
01 00000000	02 00000000	03 03/11/2018

04 Mr. Jonathan Xuereb,
 2, Triq Torri Tingi,
 Xewkija, Gozo,
 XWK2231

VAT Reg:

Rendikont sa/Account situation as at	03/11/2018	€
Bilanċ mill-aħħar kont/Balance from previous bill	0.00	A
L-aħħar pagament u krediti/Last payment including credits	-25.00	B
Bilanċ/Balance	-25.00	C

Sommarju tal-kont/Billing Summary	minn/from	sa/to	VAT	€
06 Rental charge				29.03
07 Other Charges and Credits				2.99

Net Taxable Charges (F)	27.14	08
VAT @ 18%	4.88	09
Other Non-Taxable Charges (E)	0.00	10
Total inkl./incl. Tax	32.02	11

Ammont Dovut/Amount Due	--	7.02	12
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Paying your bills by Direct Debit is convenient and reliable. Kindly visit one of our outlets to set up this facility. Alternatively, you may wish to settle your bills on-line through MyGO portal at www.go.com.mt. If you already have an active Direct Debit payment facility please use this bill for reference purposes only. Payments effected after xx/xx/xxxx will feature in your next bill.

13 GO plc, P.O. Box 14, Victoria, VCT1000, Gozo AVVIŻ TA' HLAS / REMITTANCE ADVICE

Pagamenti jigu riflessi fil-kont li jmiss
 Payments will be reflected in the next bill

Nru. tal-Account / Account No. 00000000
 Kont nru. / Bill No. 00000000
 Total € 7.02

Tiktitbx taħt din il-hinja / Do not write below this line



Content descriptors

- 01 This is your account number. We use it to ensure we are talking to the right person. This is why you'll need it whenever you contact us about your account.
- 02 This is a unique ID for each bill.
- 03 The date when we issued the bill.
- 04 This is the billing name and address where you receive your bills.
- 05 **A.** Here you'll see your balance from previous bills. As a new GO customer the balance will be €0. However, if you are not a new GO customer, you will see your previous bill amount here.
B. This shows any deposit/prepayment you paid when applying for your Starter Jack. If you are not a new GO customer, your last bill payment will also be included here.
C. Here you'll see the total amount to be added to or deducted from this bill. This is calculated when we factor in your balance from previous bills **[5a]** and your last payment details **[5b]**. Amounts to be deducted [rebates] are marked with a minus sign **[-]**. In this example, the amount of €25 will be deducted from this bill.
- 06 This is a fixed amount that is charged each month for your package rental. It is charged in advance and the amount shown includes VAT. This amount might also include Pro rate rental charges. Please see Page 2 of this bill for more info on Pro rate charges.
- 07 These are any call charges over and above your Starter Jack benefits and any other charges or credits e.g. Printed bill charge, any compensation, late payment charge/ interest, non-direct debt fee etc. This amount includes VAT.
- 08 This is the total of your bill, without VAT.
- 09 This is the VAT charged at 18%.
- 10 This shows any amounts which are non-taxable e.g. donations.
- 11 This shows you the total amount you are being billed for this month. This amount does not factor in your previous balance **[5c]**.
- 12 This reflects the amount due by a specific date. The amount due here might be different from the bill total **[11]** in view that we are deducting/adding any previous balance **[5c]**.
- 13 If you're sending us your cheque payment by post, tear off this part of the bill and include it with the cheque in the envelope. Post to GO plc, PO Box 14, Victoria, VCT 1000, Gozo.



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Nru tal-Account/Account No.	Kont nru./Bill No.	Data/Date
00000000	00000000	03/11/2018

Pagna/Page : 2 of 2

Dettalji tal-kont / Billing Details		minn/from	sa/to	VAT	€
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14	Printed Bill Charge			F	1.99
	Non-Direct Debit Payment Fee			F	1.00
Sub-Total incl.VAT					2.99

P00000000

15	Home Pack Starter Jack: Rental	01/11/18	30/11/18	F	30.00
	Home Pack Starter Jack - 2 Year Agreement: Rebate	01/11/18	30/11/18	F	-5.00
	Home Pack Starter Jack: Rental Pro Rate	27/10/18	31/10/18	F	4.84
	Home Pack Starter Jack - 2 Year Agreement: Rebate	27/10/18	31/10/18	F	-0.81
Sub-Total incl.VAT					29.03

16	Internet – 2, Triq Torri Tingi, Xewkija, Gozo, XWK 2231				
	Internet Turbo: Rental (DSL)	01/11/18	30/11/18	F	0.00
Username: Rental (Snew1973)					
Sub-Total incl.VAT					0.00

17	Just Talk: Rental	01/11/18	30/11/18	F	0.00
Sub-Total incl.VAT					0.00

18	Net Taxable Charges (F)	27.14
	VAT @ 18%	4.88
	Other Non Taxable Charges (E)	0.00
Total inkl./incl. Tax		32.02

Content descriptors

- 14 Other charges and credits will be listed here [refer to pt 7].
- 15 This section shows the package rental details. This includes your Starter Jack number, installation address, rental charges and any Pro rate rental charges. In this example, service was installed on the 27 October. Therefore this bill shows a Pro rate rent for the period 27-30 October plus one month full rent for the period 1-31 October. This section shows details about your internet service [which is part of your Starter Jack], which includes your internet account username.
- 16 Starter Jack], which includes your internet account username. This section shows details about your telephone service [which is part of your Starter Jack], which includes your telephone number and any usage over and above your Starter Jack benefits. Donations will be listed here. This section shows the amount due without VAT, VAT payable on eligible charges at the current VAT rate and the total amount charged in this bill.
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