



SCHEDULE OF CHARGES – RESIDENTIAL FIXED VOICE

Rates are inclusive of 18% VAT

ONE-TIME INSTALLATION CHARGES

Talk/ /Talk Talk/Just Talk Residential (Post-paid)	€100.00
Pay As You GO fixed line Residential (Pre-paid)	€100.00
Home Talk Installation	€75.00

Details about Telecare, special needs devices and Star Services are available in their respective Schedule of Charges.

ADDITIONAL ONE-TIME CHARGES

Fixed Voice Technical Service Charge	€30.00
Extension Kit Telephone	€10.75
Disconnection Charges:	
Charge for each separate continuous period of disconnection	€8.25
Reconnection Charges:	
Reconnection charge after disconnection of service for failure to abide by prescribed regulations other than disconnection for non-payment	€13.74
Reconnection charge after disconnection of service for non-payment.	€27.49
Reconnection charge after disconnection	€27.49
Pay As You GO fixed line Residential connection penalty charge	€100.00
Shifting of fixed connection (over Fibre) within same premises	€60.00
Relocation of fixed connection from one location to another (Location Portability)	€100.00
Itemised bill	Free

LATE PAYMENT CHARGES

First penalty due to late payment	€ 2.33
Second penalty due to late payment	8%
A charge of €2.33 will be incurred if customers do not pay their bill. This charge will show on the first bill which shows arrears. If 10 days after the payment due date of the first bill which shows arrears, payment of arrears is not settled in full, interest at 8% per annum will commence and continue until payment is settled.	
Rejected Payment Charge	€5.00

Details about Telecare, special needs devices and Star Services are available in their respective Schedule of Charges.

RESIDENTIAL RENT AND APPLICABLE STANDARD LOCAL CALL CHARGES

TALK – MONTHLY RENT AT €11.99

Calls to all local fixed lines	Calls to all local fixed lines	Calls to all Local Mobile Networks	Calls to all Local Mobile Networks
(18:00 - 5:59)	Per Minute (06:00 – 17:59)	(18:00 - 05:59)	Per Minute (06:00 – 17:59)
€0.00	€0.05c	€0.00	€0.23c

HOME TALK

Calls to all Local Fixed Lines	Calls to all Local Mobile Networks
Per minute	Per minute
€0.05c	€0.22c

Home Talk is available with Home Pack Bundled Plan and GO Rapid Bundled Plan.



JUST TALK – MONTHLY RENT AT €13

Calls to GO Standard Fixed Lines	Calls to other Local Fixed Networks	Calls to GO Mobile Networks	Calls to other Local Mobile Networks	Calls to 1182
	Per Minute		Per minute (including calls to 1187* and 1189*)	Per Call
€0.00	€0.03c5	€0.00	€0.18c	€0.27c5

Just Talk is available with Home Pack Entertainment Queen and Speed King.

TALK TALK – MONTHLY RENT AT €12

Calls to GO Standard Fixed Lines	Calls to other Local Fixed Networks	Calls to Local Mobile Networks	Calls to 1182
		Per minute (including calls to 1187* and 1189*)	Per Call
€0.00	€0.00	€0.18	€0.27c5

Talk Talk has been discontinued and is only available to existing customers.

TALK ANYTIME – MONTHLY RENT AT €9.99

Calls to GO Standard Fixed Lines	Calls to other Local Fixed Networks	Calls to Local Mobile Networks	Calls to 1182
	Every minute or part thereof	Every 15 seconds or part thereof (including calls to 1187* and 1189*)	Per Call
€0.00	€0.03c5	€0.05c8	€0.27c5

Talk Anytime has been discontinued and is only available to existing customers.

PAY AS YOU GO FIXED LINE RESIDENTIAL (PRE-PAID) – NO MONTHLY RENT

Calls to Local Fixed Networks	Calls to Local Mobile Networks	Calls to 1182
Every minute or part thereof	Every minute or part thereof (including calls to 1187* and 1189*)	Per Call
€0.05	€0.25	€0.34

EASYLINE GO CALLING CARD SERVICE (PRE-PAID) – NO MONTHLY RENT

Calls to Local Fixed Networks	Calls to Local Mobile Networks	Calls to 1182
Every minute or part thereof	Every minute or part thereof (including calls to 1187* and 1189*)	Per Call
€0.10	€0.50	€0.55



CALLING SCHEMES

Add-ons applicable with Home Talk only	Monthly rental charge
LIMITLESS all Local Fixed & Mobile ¹	€3.99
Unlimited Fixed International calls to EU, USA, CAN and AUS*	€7.99

Add-ons applicable with Just Talk only	Monthly rental charge
LIMITLESS all Local Fixed ¹	€3
LIMITLESS all Local Mobile	€5
Unlimited Fixed International calls to EU, USA, CAN and AUS*	€7.99

Add-ons applicable with Talk Talk only	Monthly rental charge
LIMITLESS all Local Mobile	€5
Unlimited Fixed International calls to EU, USA, CAN and AUS*	€7.99

Add-ons applicable with Talk Anytime only	Monthly rental charge
LIMITLESS all Local Fixed ¹	€3
LIMITLESS GO Mobile	€5
LIMITLESS all Local Mobile	€15
Unlimited Fixed International calls to EU, USA, CAN and AUS*	€7.99

*Local and international premium rated numbers, as well as calls to directory services are not included.

¹ Chargeable calls to tariff type 'C' short codes will be deducted from this bundle, otherwise standard rates apply. Calls to premium rated numbers will be charged separately.

INTERNATIONAL CALL CHARGES

Full details about international charges can be obtained from our Residential Voice section on GO's Website at www.go.com.mt. A printed copy may also be obtained from one of GO's Retail Outlets.

DIRECTORY CALL CHARGES

Up-to-date rates about directory charges for contracts signed after 6th May 2019 can be obtained from the Directory section on GO's website at <https://www.go.com.mt/terms-and-conditions/directory-enquiry-services-and-online-phone-directory/>. A printed copy may also be obtained from one of GO's retail outlets.

Directory Call Rates listed for Just Talk, Talk Anytime, Talk Talk and Pay as You GO / EasyLine Calling Card service are applicable to contracts signed up to 6th May 2019.