

GO, Fra Diegu Street Marsa, MRS 1501, Malta t 8007 2121 f +356 2594 5895 e customercare@go.com.mt w www.go.com.mt Company Registration No.: C22334 EXO 413 VAT Registration No.: MT1282-6209

# Free TV Stream with Home Pack Internet Turbo/Super Bundle **Introductory Offer Terms and Conditions**

These terms and conditions were last updated on January 2024.

# Your Agreement

- These terms and conditions are for an Offer and should be read in conjunction with the Bundled Plan's terms and conditions, the General terms and conditions and any other applicable terms and conditions. In the event of any conflict between these terms and conditions, these terms and conditions shall prevail. These terms and conditions form an integral part of Your Agreement for the provision of the Service
- We reserve the right to stop, suspend, amend or otherwise alter this Offer, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws. Unless otherwise stated, this will not affect the rest of Your Agreement with Us.

#### B. **Definitions**

- 'Residential' means that Premises where the Service is installed is used wholly: 1.
  - For residential purposes;
  - As non-governmental organisational Premises, if We decide in Our sole discretion to allow the said non-governmental organisations to benefit from the Residential Bundled Plan

#### C. The Offer

- This Offer is provided by GO p.l.c ('GO'). The 'Free TV Stream with Home Pack Internet Turbo/Super Bundle Offer' (the 2 'Offer') is an Offer made available on a Residential Bundled Plan provided by Us. This Offer is made available to You by signing an Agreement with Us.
- This is an introductory offer and You are eligible to benefit from it only if You have 3 not been subscribed to the GO TV service in the last 24 months.
- 4 To benefit from this Offer you must subscribe to Home Pack Internet Turbo with TV or Home Pack Turbo Internet Super with TV Bundle and opt for the 24 month subscription option.
- The free TV Stream is available for a duration of twenty-four (24) months.
- With this Offer You are not entitled to a free GO Interactive TV Box or Chromecast.
- If You require a GO Interactive TV Box to access the TV service the standard one-7. time lease fee of seventy euros (€70) applies.
- 8 This Offer is regulated by its terms and conditions. By subscribing to this Offer You are agreeing to all the terms and conditions found in this Agreement. If You do not agree with these terms, You should not subscribe or take-up this Offer.
- 9 The Offer consists of the following:

Free TV Stream with Home Pack Internet Turbo/Super Bundle Offer			
		Charge	Applicability
а	Offer price for 1 TV Stream	€0	24 months period
b	Standard Price for 1 TV Stream	€5.99	Monthly, thereafter
С	Other Offer Information	Bundled Plan	
	Offer Compatibility	Home Pack Turbo Internet & TV on the 24 month subscription option and Home Pack Super Internet &	
		TV on the 24 month subscription option	

### D. **Explanation of the Offer**

- Unless otherwise stated, all charges quoted in this document are inclusive of VAT.
- 2. Monthly Fee:
  - The monthly fee stated in clause C.8.a applies as follows:
    - The Offer price for a period of twenty-four (24) months. i.
    - Once the Offer period elapses, the standard price for the TV stream will apply as stated in clause C.8.b

- 3 Other Offer Information:
  - The Offer is available to customers subscribing to a Bundled Plan as specified in clause C.8.c.
  - If You are already an existing customer on the Home Pack Internet Turbo Bundle or Home Pack Internet Super Bundle and would like to benefit from this Offer, You can do so by signing a new Agreement with Us. For the avoidance of doubt, in the event that You do not want to benefit from the Offer as an additional TV Stream to Your existing set-up You would need to return in good working condition the free TV equipment which was granted to You when signing the Bundle terms and conditions. Should You wish to retain the GO Interactive TV box, a one-time lease fee of seventy euros (€70) applies.
  - If You are a new customer the Offer applies if You install all the C Services listed in the Bundled Plan within thirty (30) days from the date when Your Application Form is accepted by Us.
  - d. The Offer starts from the moment Your GO Interactive TV service is activated.
  - e. This Offer is available for a limited time and may stop without any prior
  - Unless otherwise stated, this Offer shall not be available in conjunction f. with any other offer.
- You may be required to pay additional charges if You opt for specific billing or payment methods. Further details are available in the Schedule of Charges.

## **Other Important Terms** E.

- The Offer is optional. 1
- In the event that You terminate Your Bundled Plan during the 2. Offer period You will no longer be entitled for the Offer.
- Should You not wish to remain subscribed to the free TV 3. stream after the expiry of the Offer period, You must contact Us prior to the expiry of the Offer so that We will terminate the TV stream.
- Should You not inform Us of Your intention to terminate the free TV stream before the expiry of the Offer period, then the standard price stipulated in Clause C.8.b. will become applicable. This charge will be added to Your Bundled Plan's bill.